INDIAN RIDGE COMMUNITY QUARTERLY

The official newsletter of the Indian Ridge Homeowners Associations



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Message from the General Manager

By Jeri Mupo, General Manager

Earlier this year, the State Water Resources Control Board adopted new emergency water conservation regulations. In order to meet state conservation goals, Coachella Valley Water District (CVWD) is asking all customers to limit their outdoor water use by 10%. Those who do not meet the conservation target will be assessed a penalty.

The HOA and PUD Landscape Committees have been reviewing the regulations and preparing a maintenance plan in order to be in compliance with the new regulations while maintaining our current landscape material.

We are asking for you to do your part by reducing excessive watering, reporting any broken irrigation or excessive water runoff in the gutter to the management office at (760) 772-7234.

Thank you for your participation in controlling this very important resource.

MESSAGE FROM THE HOA BOARD PRESIDENT

Greetings from the President's Patio!

Looking to the West out from the President's Patio down the expanse of Grove 7 and watching the sunrise splash its colors against Mt. San Jacinto on another beautiful early Fall morning, the excitement of another Season is in the air – finally we hope when we can return very much to full pre-Covid normalcy.

For my "quarterly report" I am pleased to let you know that, over the Summer, your HOA Board and Staff have been busy preparing for the Season and working on implementing a number of neighborhood improvements, including the many new security and safety upgrades that were the subject of our General Manager's recent e-blast.

These security upgrades, all of which will be implemented as part of the 2022 and 2023 operating budgets, will be addressed at another Town Hall meeting on December 12 to bring everyone up to date about what we expect these changes to bring and to assess the need and homeowner appetite for any further such improvements. In the meanwhile, I would like to give a special shout out to the Community Planning and Security and Safety Committees, and especially to Joe Rice, for all of their hard work on these enhancements that we expect will make Indian Ridge a much safer community.

We continue to remind everyone, of course, that hardening Indian Ridge against theft is a job shared by each and every homeowner as well, including locking all doors and cars, closing garage doors, and reporting any safety concerns immediately to security staff. As they say: "If you see something, say something."

And speaking of the budget, the 2023 HOA budget is in the hands of the Finance Committee who are working on presenting as trimmed down a budget as possible, including resumption of the pool rotation protocols that will save as much as \$60,000 annually in pool heating costs. Nevertheless, the HOA has been as affected by inflation as much as the rest of the Country, so some increase should be expected. More on the budget soon.

Addressing other homeowner requests and concerns, the Architectural and Landscaping Committees are in the process of revising their guidelines to make the HOA's as consistent as possible with the PUD's, and we soon will be presenting options for limited use of "front yard" artificial turf consistent with the overall landscaping plan for HOA common areas. Another shout out to these Committees, and to Doris Urbina, for their diligence in these efforts. Other amenities and changes include renewal of our Rover's Ridge lease and the rollout of the new Burrtec trash collection procedures.

Finally, as we work to implement these improvements in the coming year, your Board will continue its focus on doing all we can to continue to make our HOA and our entire Indian Ridge community first and foremost a welcoming and wonderful neighborhood for all our residents.

As usual, I welcome hearing your suggestions, input, and concerns at any time by phone at 805-701-7731 or by email at <u>imark4law@gmail.com</u> or simply by dropping by the President's Patio almost any morning even just to say hello.

Joel Mark, HOA President

MESSAGE FROM THE PUD BOARD PRESIDENT

Our October quarterly newsletter traditionally marks the launch of the winter season as all our snowbirds start returning from their northern homes and our growing number of year-round residents notice the uptick in activity around Indian Ridge. Your PUD Board of Directors and I personally, as your PUD President, would like to extend a hearty, warm welcome back to the desert to everyone - and we look forward to another productive year ahead.

Now back to primary purpose for this review, to bring you all up to speed on developments with the PUD. I am pleased to announce that our finances are in excellent shape, we are staying well within our budget and our reserves are over the 70% level, far above average for homeowners associations in California. As I have done in the past, I give most of this credit to our dedicated office staff for making this happen.

Our multiyear project to rejuvenate all our common area landscaping is nearing conclusion with the final touches being done around our community pools. Half are now done, and the balance will be completed in the next two years. Meanwhile work is ongoing on re-plastering and repairing these community pool complexes as needed as they age. We think you will be pleased with the results!

A primary focus the past year has been security and we are making major improvements in all areas as described separately in this newsletter. Among other things, we have installed 35 new high-definition cameras at all four of our entry gates.

Do you realize we have had over 10% of our homes sell in Indian Ridge in just the past year? This 60-home turnover is bringing in many new younger homeowners who are energizing the dynamics of the Ridge in so many ways. Meanwhile our long-term owners are continuing the rejuvenation of their Indian Ridge homes with many new exterior paint, solar, casitas and patio/pool projects. The upgrades throughout the community will be very noticeable as our seasonal residents start returning this Fall.

As I do every year in my fall letter with the new season upon us, I would like to remind all of our homeowners that the PUD Board meetings are open to all of you. Hopefully, you will take advantage of this opportunity. The next scheduled monthly meeting is November 1st at 9:00 a.m. and you can attend quite anonymously electronically via Zoom. Want to be even more engaged? Consider a self nomination to fill an open Board of Directors seat in 2023 or volunteer for the Emergency Preparedness, Finance, Architectural, Landscape, Security & Safety or Community Planning committees.

I look forward to seeing everyone 'Around the Ridge' in the coming weeks and months.

Doug Lindal PUD President



SHARE YOUR PHOTOS





Sunset on Desert Holly (compliments of Mike Ferrari)



Rainbow on Grove #6 (compliments of Richard Rodner)



(compliments of Dennis and Karen Vezzetti)

We are always in search of new items to add to the quarterly newsletter, especially when it displays the beauty of the Indian Ridge Community.

If you are out taking a morning walk, evening stroll, enjoying the amazing views on your patio, or just driving through the property and coming across a great photo opportunity that you would like to share with your neighbors, please send them to gm@irhoa.com.

We will publish your favorite photos in the next issue of the newsletter for everyone to enjoy.

Thank you for sharing these beautiful photos!

Issue 21. Fall 2022

HOA BOARD OF DIRECTORS

JOEL MARK, PRESIDENT DAN NEWELL, VP GEORGE BERS, CFO STEVE HEIFERMAN, SECRETARY JIM LOEB, DIRECTOR SHARON SEVERSON, DIRECTOR

THIS QUARTER'S HOA BOARD MEETINGS

OCTOBER 26TH AT 1:00PM NO NOVEMBER MEETING DECEMBER 14TH AT 1:00PM

PUD BOARD OF DIRECTORS

DOUG LINDAL, PRESIDENT MICHAEL SACKS, VP JACK KANE, CFO JAN MCDONALD, SECRETARY RON EICKELMAN, DIRECTOR CATHERINE KREUGER, DIRECTOR JIM STUBBS, DIRECTOR

THIS QUARTER'S PUD BOARD MEETINGS

OCTOBER 4TH AT 9:00AM NOVEMBER 1ST AT 9:00AM DECEMBER 6TH AT 9:00AM

*HOMEOWNERS ARE INVITED TO ATTEND THE MEETINGS VIA ZOOM



NEW HOMEOWNERS TO THE COMMUNITY

PUD

747 Arrowhead Drive
740 Elk Clover Circle
848 Fire Dance Lane
735 Hawk Hill Trail
876 Mission Creek Drive
720 Snow Creek Canyon
790 Snow Creek Canyon
150 Tomahawk Drive
475 Tomahawk Drive

PUD

Architectural

Finance

October 11th at 10:00 AM

October 13th at 10:00 AM

November 17th at 10:00 AM

December 15th at 10:00 AM

November 8th at 10:00 AM December 13th at 10:00 AM

HOA

691 Box Canyon Trail 715 Box Canyon Trail 911 Deer Haven Circle 326 Desert Holly Drive 526 Desert Holly Drive 477 Falcon View Circle 561 Falcon View Circle 738 Red Arrow Trail 762 Red Arrow Trail 165 White Horse Trail 256 White Horse Trail 341 White Horse Trail

COMMITTEE MEETING DATES

HOA

October 18th AT 3:00 PM November 15th AT 3:00 PM December 20th AT 3:00 PM

October 13th AT 3:00 PM November 17th AT 3:00 PM December 15th AT 3:00 PM

Landscape October 11th at 1:00 PM November 8th at 1:00 PM December 13th at 1:00 PM

October 5th AT 8:00 AM November 2nd AT 8:00 AM December 7th AT 8:00 AM

JOINT COMMITTEES

EPC

October 18th AT 1:00 PM November 22nd AT 1:00 PM December 20th AT 1:00 PM Security and Safety

October 6th AT 2:00 PM November 3rd AT 2:00 PM December 1st AT 2:00 PM

*Meeting dates are subject to change. If you are interested in joining a meeting, please contact the Indian Ridge administration office at 760-772-7234 to confirm dates and obtain the zoom log in information.

Just Ask Homie

If you have a question you would like to see in the newsletter, please submit to gm@irhoa.com for consideration.



Dear Homie:

What are the rules about decorating my Indian Ridge home for the holidays? I love a festive abode as much as the next person but don't want to get crosswise with the HOA.

Sincerely, Rhonda the Reindeer Rogers

Dear Rhonda:

Let's begin with a sing-along. Sung to the tune of Jingle Bells. All together now!

"Dashing through the snow, Bells adorn the gates, with a Santa in the sleigh, Palm trees are aglow, Chanukah lights alit, The Club is all decked out, Kwanza rules the day! And this you need to know!

Oh, decorate, decorate, decorate you may, But what you do and when it's done must jive with the HOA!

Oh, decorate, decorate, decorate let's shine. You can express the holidays yet avoid an unfortunate fine! "

Wow, great voice! I heard you all the way on the other side of the hood!

But seriously, Rhonda, there is confusion every year about what is and what is not allowed in the neighborhood in terms of holiday decorations. Here's what you need to know...

- Outside holiday decorations are only allowed during the late fall/winter holiday season, (Thanksgiving • through New Year's). Sorry, no flatty witches on your gate at Halloween or giant, multi-colored eggs topping your courtyard wall at Easter).
- Holiday decorations and displays are allowed beginning the Saturday before Thanksgiving (a new change this season, allowing for decorations to be in place a week earlier than in prior years - the Boards heard you!). Decorations must be removed by the end of the first week of January.
- Outdoor lights are not allowed on your courtyard gate, outside wall of your courtyard, or the facia of your home if visible from the street or golf course. If lights are placed on the walls or shrubs in your internal courtyards, they must not exceed the height of the courtyard wall.

(Just ask Homie continued)

- Lights must be continuous glow in white only (no icicle, twinkling or colored lights) and must be turned off by 11:00pm.
- A wreath or a similar style decorative ornament is permitted on the exterior face of your courtyard gate or visible on the front door of your residence, provided it is mounted with a removable device such as an over the gate/door hanger, is not illuminated, and does not exceed 30" in height or width.
- No mailboxes, fire hydrants or other common areas can be decorated by homeowners.
- No giant inflatable decorations of the box store variety.

Some may find the decorating rules to be disappointing, maybe even Grinch like. I feel your pain as I personally would love to decorate my place with so many flashing-colored lights that it can be seen from the International Space Station on a cloudy day. However, I keep reminding myself that the HOA/PUD rules are in place to minimize the potential for community conflict, not to suck away our holiday spirit. Not everyone celebrates the same holidays, and individual taste in holiday decorations vary widely. Your beloved 12 ft. inflatable reindeer could be a PTSD event waiting-to-happen for your neighbor who was attacked by a moose as a child in the wilds Minnesota. The holidays are a time for caring. Having rules in place help us all to be considerate neighbors.

I hope this information helps Rhonda. And Happy decorating! Now sing the song one more time! Louder!!! I can't hear you!

Yours in the holiday spirit, Homie

GATE REPAIRS AND ENFORCEMENT FINES



In 2022 alone, the gate and gate arms located on Hovley Lane and El Dorado were hit by homeowners and vendors over 65 times. Each time this occurs the association is required to contact the gate maintenance vendor to reattach the arms and verify the gate operator has not been damaged. To date the costs for the damage have exceeded \$20,000 between both communities.

Earlier this year the Board of Directors approved the installation of high-resolution cameras at the gates for enhanced security and for the ability to identify those who are damaging the gates. Those identified damaging the gates and gate arms are notified of the damage and billed for the repairs costs. However, homeowners and vendors continue to cause damage to the gates. Therefore, the HOA and PUD Board of Directors have decided to implement the Fine Schedule included in the Enforcement Policy. Effective October 1, 2022 any homeowner identified damaging the gates will be called to hearing before the Board of Directors and may be assessed a fine up to \$200.00 in

addition to the cost of the gate repairs. Homeowners are responsible for the common area damage caused by their guests and vendors.



Please be careful when entering and exiting the gates. It is important to create a safe entry for all.

SECURITY IMPROVEMENT UPDATE

On April 20, 2022 the HOA and PUD Board of Directors held a Town Hall Meeting to provide information to the homeowners. The purpose of the meeting was to apprise the homeowners about the security issues that had occurred, the immediate steps being taken, short term security action items, and long-range community goals.

We have now passed our 100 days after the meeting and wanted to provide the following update.

- Both the HOA and PUD associations have upgraded the lighting in the garage soffit areas to LED lighting. This has provided better illumination at the front of the home towards the street area.
- Vendor Sirit Tag Program-Several years ago the Boards established a Vendor Access Policy. This policy required any vendor accessing the property more than (3) times per month was required to obtain a Sirit tag. The purpose was two-fold: 1) to redirect the entry to either the Hovley or El Dorado gates thereby reducing traffic at the main gate; and 2) to identify the vendors that are accessing the property. This action item will be constantly reviewed for its success and need for improvements.
- Security camera upgrades-The HOA and PUD security cameras were installed more than 10 years ago. They have become antiquated and ineffective. The HOA and PUD Boards approved the replacement of the (47) cameras with upgrade technology with the installation of additional cameras at the maintenance gate by the administration office. The cameras have been installed and are providing clear images of who are entering and exiting the community.
- Club security-The Indian Ridge Country Club has also installed a camera system around the club.
- Communications-The Board of Directors, Safety and Security Committee, and management have established a communication system for the purpose of providing accurate and timely communications to the homeowners.
- Main gate improvements-
 - Installation of larger monitors in the gate house for ease of viewing activity
 - Purchase of handheld scanner to process guests and vendors at the main gate
 - Purchase iPads for front gate and patrol communication
 - Revise Post Orders to provide clear operational instructions
 - Gate call system-This is a dedicated phone line where homeowners can call and leave a message providing their guest and vendor information. This service is in the process is being programmed and will be available shortly.
- Security staffing program-The Security and Safety Committee and management presented recommendations to the HOA and PUD Finance Committees and Board of Directors to enhance the security staff benefits and provide additional security services for the community. The recommendations are being reviewed and considered.
- Promote golf cart universal key replacement event.
- Main exit gate arm deactivation during 11:00 p.m. to 4:00 a.m. Requires homeowners to stop at gate and be visually identified before gate arms will activate.
- Tailgate controls-Speed humps will be installed to deter tailgating and possible damage to the gate arms and controls.
- Enforcement and Fines for damage caused to the gate arms and equipment.
- The Community Planning Committee is in the process of looking at long-range goals for the community.

INDIAN RIDGE COMMUNITY QUARTERLY

(Security Improvement Update continued)

We believe that with the continued support of the community, Board of Directors, Committees, and management that Indian Ridge will have a security program that is successful and meets the expectations of our residents.

A Town Hall Meeting has been scheduled for Monday, December 12, 2022, 1:00 p.m. at the Country Club to provide further information.

Thank you for your continued interest and cooperation in making Indian Ridge one of the valley's premier communities.

BOARDS OF DIRECTORS INDIAN RIDGE HOMEOWNERS ASSOCIATIONS



POOL AND SPA HEATING ROTATION SCHEDULE

The HOA and PUD Board of Directors has worked diligently to control operating costs wherever possible. During the winter months, the cost to heat <u>EACH</u> pool and spa can be as much as \$1,250 **per month**.

Our utility costs (natural gas, electricity, and water) to heat and circulate water for all of the pools and spas have risen dramatically in the past two years. As a cost containment measure, the HOA and PUD Board of Directors has voted to implement a pool/spa rotation schedule that would not heat between 5-6 pool areas each year. The pool areas will remain open for those that wish to swim in cooler water.

Effective October 1, 2022 the following schedule identifies the pools/spas that will not be heated during the seasonal year. The seasonal year is October through September. Homeowners may not request these pools and spas to be heated for holidays, guest, or family visits.

HOA:

2022: Pool areas 1, 5, 9, 13, 17, and 21 2023: Pool areas 2, 6, 10, 14, and 18 2024: Pool areas 3, 7, 11, 15, and 19 2025: Pool areas 4, 8, 12, 16, and 20

2022: Pool areas 23, 26, 29, 32, 35, and 38 2023: Pool areas 22, 25, 28, 31, 34, and 37 2024: Pool areas 24, 27, 30, 33, and 36



Homeowners may request those pools and spas that are available to be heated by request. Please contact the management office at (760) 772-7234 extension 224 or email <u>melissa@irhoa.com</u>.

We thank you for your participation in helping keep the association expenses down.



SECURITY AND SAFETY COMMITTEE TIPS

At the end of last season, several incidents focused our attention on issues of safety and security in Indian Ridge. During discussions with community members, it became apparent that confusion exists regarding several important security topics. One of the issues that prompted

a lot of discussion within the community and inside the Safety and Security Committee was golf cart operation. The following information is provided to assist you in operating your golf cart in in Indian Ridge in a safe manner.

Golf Cart Operation:

- <u>Licensed Drivers Only</u>: Despite being a private club, the law requires that anyone driving a golf cart (controlling the steering wheel and or pedals) on the streets of Indian Ridge possess a <u>valid driver's</u> <u>license</u>. This means that <u>no children are allowed to drive golf carts</u>, even if a parent or guardian is in the cart with them. No exceptions. This law exists to protect you, your young ones, and others who are driving, biking, or walking on our street, as children do not possess the necessary skills, experience, judgement, or reflexes to avoid injury or accident. If a child is observed driving a golf cart, the Indian Ridge Security detail will stop them and contact their responsible adult for pickup, and the homeowner hosting the child may be subject to HOA/PUD penalty or fine. The risk presented by children driving golf carts in Indian Ridge is not hypothetical. There have been past incidents in which children at the wheel of golf carts have hit other vehicles, flipped carts, and/or sustained personal injury.
- **Don't Drive Under the Influence**: Golf carts are motor vehicles. Driving a golf cart under the influence on the streets of Indian Ridge is illegal and carries the same potential penalties as driving under the influence in a vehicle on an external street. If an accident occurs that caused damage to other vehicles and/or it is necessary to call for medical help it is likely that the police will become involved and major penalties will be assessed. Again, not hypothetical, it has happened in the past.
- <u>The Speed Limit is 20-mph</u>: Many residents have golf carts that can go faster than the legal 20-mph vehicular speed limit on the streets of Indian Ridge. Just because a person can go faster than 20-mph in his or her golf cart doesn't mean that they should. Our streets are shared with cars, golfcarts, motorcycles, bicycles, baby strollers, joggers, walkers, and dogs. The 20-mph speed limit was put in place by the regulatory agencies for Indian Ridge when the community was developed in recognition of the absence of sidewalks and the heightened risk presented by our shared road use. Please obey the speed limit for the safety of all. Golf carts caught exceeding the speed limit will be subject to fines per the HOA/PUD rules.
- <u>A Stop Sign Means STOP</u>: Security cameras, accident incident reports, and resident communications indicate that we have a major problem in Indian Ridge with people not stopping at stop signs. Golf cart drivers are a main offender. When you come to a stop sign stop, don't blow through it like it isn't there. Golf cart collisions with vehicles and bicycles and pedestrians using the roads in Indian Ridge have become an all too frequent occurrence.



INDIAN RIDGE COMMUNITY QUARTERLY



MESSAGE FROM THE EMERGENCY PREPAREDNESS COMMITTEE

Woohoo! Another summer complete. Another summer earthquake free!

But sadly, we cannot rest. With each passing day earthquake free we are actually that much more overdue for a major seismic event in the Coachella Valley. For this reason, we must recommit to ensuring our readiness, as individual homeowners and as a community, to being able to respond effectively in the event of a major natural disaster.

In November the Indian Ridge Emergency Preparedness Committee (EPC) will send a detailed email explaining what you need to do to minimize the likelihood of danger and damage to persons and property and to facilitate a quick recover after an earthquake. The email will also provide information about the Indian Ridge Emergency Preparedness program and direct you to where you should go in Indian Ridge in an emergency to seek assistance, to be accounted for, and to assist others. Mother Nature does not care whether you are fulltime or parttime in the desert. She is as likely to send us an earthquake when you are in the desert as when you are not. So please take preparedness seriously. Doing so may save your life. When the EPC email comes out, please make it a priority to read it.

In the meantime, PLEASE consider volunteering for an EPC support team. The EPC is a small committee and cannot provide the support you and the community will need in an emergency without significant resident participation. We are looking for people to serve on several EPC Support Teams including the radio communications team, emergency medical team, and logistics/equipment management team. Full and part time residents are needed. If you were on a support team last year and are still willing to continue to serve you do not need to contact us. We will assume you are still in. Training will be provided and your time commitment as a support team volunteer will be limited to an annual drill and service in an actual emergency. You might as well volunteer for a support team as you won't have the option of playing golf, playing pickleball or canasta following a disaster. Helping will be a valuable use of your time. If you are looking for a higher level of participation than a support team provides, please consider becoming a member of the Emergency Preparedness Committee. We meet once a month.

MOST IMPORTANT: The EPC is currently looking for someone to lead the Logistics/Equipment Management Support Team. In an emergency, this team will be responsible for setting up and operating generators, transporting medical supplies, and setting up the infrastructure for the Indian Ridge Emergency Medical Center. The team leader will be responsible for providing an annual refresher training for support team volunteers. Ideally, the team leader will join the EPC Committee, but this is not absolutely necessary. An ideal candidate will be someone who is calm under pressure, physically able and organized, and has an affinity for equipment. This position has been vacant for a year and we REALLY need someone to step up and fill it. Training will be provided, and your time commitment will be limited. If not you, then who?

For questions about emergency preparedness or to volunteer contact Catherine Krueger, Kruegercath@gmail.com. 206-972-9484.



Be part of the solution, not the pollution!

In compliance with Senate Bill 1383, Burrtec is rolling out the new Residential Organic Recycling Program. On Monday, October 24 Burrtec will be delivering the new bins to your home. Please review the information below.



BURRTEC "We'll Take Care Of It"



RESIDENTIAL NEWS Summer 2022

CONTACT

Burrtec Waste & Recycling Services 41575 Eclectic Street Palm Desert, CA 92260

Customer Service (760) 340-2113

Hours of Operation Monday – Friday 3:00 a.m. to 5:00 p.m.

Websites Burrtec: www.burrtec.com City of Palm Desert: www.palmdesertrecycles.org

2022 HOLIDAY SCHEDULE

- Independence Day Pickup will be delayed by one day
- Labor Day Pickup will be delayed by one day
- Thanksgiving Day Pickup will be delayed by one day
- Christmas Day There is no delay in service

How to Use Your New Kitchen Pail



Please use your kitchen pail to collect food scraps and to transport them to your organics bin.

For additional details please contact Burrtec at (760) 340-2113 or visit our website at www.burrtec.com

What is Senate Bill 1383 (SB 1383)?

In 2016, SB 1383 was signed into law to fight climate change and reduce landfill methane emissions. Methane is a climate super pollutant, 84 times more potent than carbon dioxide. Organics like food scraps, yard trimmings, paper and cardboard currently make up half of what Californians dump in landfills.

What Does It Mean?

The law requires every jurisdiction to provide organics waste collection services to all residents and businesses.

What Is Organic Waste?

Organic waste includes food waste, green waste, landscape and pruning waste and non-hazardous wood waste.

Who Is Affected?

Everyone. Residents, multi-family properties, businesses, and public agencies all need to comply with the law and participate in an organics recycling program.

What To Expect?

Residents received notice about the new Organics Recycling program by mail in the month of May. New bins and kitchen pails were delivered in June.

What Will Happen To My Existing Bins?

Burrtec will remove your burgundy bin and your gray bin will be relabeled to become your new trash bin.

When Will The Organics Program Begin?

The City of Palm Desert launched its organics recycling program for residents on July 1, 2022.

What If I Live In A Gated Community?

Some gated communities will start their organics program in the fall of 2022. If you live in a gated community, please contact your HOA for your specific implementation timeline.

Meet Your New Residential Organics Program

California's SB 1383 requires uniformed container colors across the State for both residential and commercial services. Blue will signify recycling; green for organics; and gray for trash. This consistency will help reduce confusion and contamination of recycling across California.



PUD – LANDSCAPING UPDATE

Good Morning Indian Ridge PUD Homeowners,

As the warm temperatures start to slowly leave us, it's a reminder that the summer season is drawing to a close and our paradise days are soon approaching. This is the time of the year where we begin planning for the winter months and start repairing any damage caused by the summer months.



Landscaping is an important aspect of the fall transitional time and is a great time to call your landscapers and discuss what needs to be refreshed, pulled out, trimmed, repaired, replaced and or possibly redone all together. Moreover, it is essential to schedule your lawn care and reseeding. I have started to see some homes and the golf course lowering the lawn blades as overseeding is right around the corner and we are all starting to prepare for our beautiful season here at Indian Ridge. Please coordinate the fall landscape and home maintenance requirements with your respected landscape and maintenance companies.

As the drought continues, Coachella Valley Water District (CVWD) has established penalties for those that are not in compliance with the California State water conservation laws. Under the drought penalties policy, CVWD has requested all customers to reduce their monthly outdoor water usage by 10% below their Tier 2 outdoor water budget (please review your water bill for your specific information).

The actions are part of the District's Water Shortage Contingency Plan. The plan includes six shortage levels, ranging from normal water supplies to severe shortage. The new steps are Level 2 and a portion of Level 3 that anticipates slightly limited water supplies and outdoor water use restrictions.

Residential customers are encouraged to increase outdoor water-use efficiency through the following actions:

- Water in early morning or evening hours to lessen loss through evaporation. Current restrictions ban spray irrigation during daylight hours.
- Replace grass with desert landscaping and apply for a rebate of \$3 per square foot at cvwd.org/rebates.
- Discourage overseeding
- Fix clogged and broken spray heads.
- Switch to drip irrigation for greatest water efficiency
- Install and program a weather-based smart controller. Eligible customers can apply for a free controller at cvwd.org/rebates.

The City of Palm Desert and Coachella Valley Water District (CVWD) both have partnered up to offer a Turf Replacement Rebate Program to customers in the City of Palm Desert. Coachella Valley Water District (CVWD) is currently offering a \$3 per square foot rebate, in addition, the City of Palm Desert is also offering an additional \$1 per square foot rebate.

If you would like to take advantage of these programs and are looking to convert areas of living turf to drought tolerant landscaping, or artificial turf, please let me know and I can walk you through the process that is required that includes the submission of an architectural application for changes request form.

As we are kicking off the new season, this is a gentle reminder that homeowners should review the landscape maintenance responsibilities. Please keep in mind that it is your responsibility to keep your yards and landscaping maintained and aesthetically pleasing year-round.

General appearance rules are: All property owners are responsible for maintenance of structures, landscaping, and general yard appearance. Every homeowner shall keep their flower beds free of weeds, with lawns mowed, green and weed-free. Bushes shall be pruned and shaped; trees shall be trimmed and cut back to enhance the property.

As you are looking at your yard for needed cleanup, this is also the time to trim and or prune of all your trees (Except Palms). All reseeding and tree trimming will be due by the end of October.

Annual flowers in Indian Ridge are only allowed in your courtyard and patio areas. No annual flowers are allowed at the street side of your residence except for Kalanchoes.

Refreshing rock (ground cover) is allowed without permit/approval only if you are refreshing with the same kind of existing rock material in place. Please look for raised bender boards and replace them as needed. If replacement is needed, we highly recommend you replace with either metal or concrete edging.

Items to coordinate and check for with your landscape and maintenance companies:

- Reseeding of all turf areas
- Replacing plants that have expired
- Removal of all dead queen palms/trees
- Tree trimming and Pruning due by the end of October
- Raised bender boards to be hammered down and lowered to ground level
- Bare dirt areas to be maintained and filled with ground cover (rock)
- Repair/replace broken or damaged landscape lights
- Replacing burned out bulbs and repainting outdoor lighting fixtures
- Drains clearing and cleaning
- Window screens being secured and or replaced where needed
- Cleaning and/or replacing awning canvas and umbrellas (Neutral solid tones only)
- · Repairing/repainting mailboxes and garage doors

Any new exterior upgrades or changes require Architectural Committee approval. If you are unsure or need clarification on a design change or modification, please feel free to reach out to me and I will be happy to guide you in the necessary direction.

Should you have any questions, please contact me Monday through Friday from 8:30 a.m. to 4:30 p.m., at 760-772-7234, ext. 229, or by email at <u>architectural@irhoa.com</u>.

We wish you all a safe and healthy return to Indian Ridge and for those who are here year-round, we made it through another record heat summer and now can enjoy our amazing weather!

Enjoy your fall with best wishes to your families.

Doris Reyes, CACM® Architectural & Compliance Manager





COMMUNITY DIRECTORY

MAIN GATE

Gate, Access, Security, and After Hours Issues (760)-772-7240 <u>irsecurity@irhoa.com</u> <u>www.gateaccess.net</u>

****Dial 911 for Emergencies**

MANAGEMENT COMPANY

Albert Management, Inc. 41-865 Boardwalk Ave. Ste. 101 Palm Desert, CA 92211 (760) 346-9000 www.albertmgmt.com

Payment Address:

Indian Ridge (HOA) (PUD) C/O Albert Management P.O. Box 98175 Phoenix, AZ 85038-0175

HOA AND PUD ADMINISTRATION OFFICE

173 Rainbird Circle Palm Desert, CA 92211

HOURS OF OPERATION Monday- Friday 8:30 a.m. – 4:30 p.m. (CLOSED FOR LUNCH) 12:00 p.m. – 1:00 p.m.

Main (760) 772-7234 Fax (760) 772-7239

ASSOCIATION STAFF

Jeri Mupo General Manager <u>gm@irhoa.com</u> (760) 772-7234 Ext. 225 or Dial 6

Joe Rice Director of Facilities Management Manager <u>joe@irhoa.com</u> (760) 772-7234 Ext. 231 or Dial 5

Doris Reyes Architectural & Compliance Manager <u>architectural@irhoa.com</u> (760) 772-7234 Ext. 229 or Dial 3

Shannon Abner <u>officemanager@irhoa.com</u> (760) 772-7234 Ext. 228 or Dial 2

Christina Faust Executive Assistant <u>executiveassistant@irhoa.com</u> (760) 722-7234 Ext. 227 or Dial 7

Melissa Porras Community Services & Facilities Assistant <u>melissa@irhoa.com</u> (760) 772-7234 Ext. 224 or Dial 2

Esperanza Pompa <u>customerservice@irhoa.com</u> (760) 772-7234 Ext. 223 or Dial 0

MAINT./JANITORIAL STAFF Leo Escatel/Maria Quintero-HOA Jose Aceves/Abigail Urias - PUD



INDIAN RIDGE COUNTRY CLUB

Main Club Number (760) 772-7272

Member Billing/ Accounting (760) 834-6302

Membership (760) 772-7281

On Site Sales (760) 772-7274

Golf Pro Shop (760) 772 - 7222

Golf Course Maintenance (760) 772-7212

Tennis, Health & Fitness (760) 772-7212

Spa (760) 772-7277

Arroyo Grille (760) 772-7272 Ext. 2137

JK's Café Take-Out (760) 772-7273

Ridge Room (760) 772-7272 Ext. 2167

Special Events & Catering (760) 834-6318

UTILITIES

Frontier Communications (844) 660-0648 Monday – Friday, 5 a.m. to 6 p.m. PST Saturday 5 a.m. – 5 p.m. PST (no Sunday hours)

Burrtec Waste (760) 340-2113 Trash pick-up: Monday

Coachella Valley Water District (760) 398-2651

So Cal Edison (800) 611-1911

So Cal Gas (800) 427-2200