

INDIAN RIDGE COMMUNITY QUARTERLY

The official newsletter of the Indian Ridge Homeowners Associations



MESSAGE FROM THE GENERAL MANAGER

by Jeri Mupo - General Manager

Dear Indian Ridge Homeowners,

I would like to welcome back those homeowners that are returning to Indian Ridge and welcome our full-time homeowners to the 2020-2021 Season. We also welcome the Fall which will bring a nice reprieve from the Summer heat. As you will see projects will be in full swing including the continuation of Phase 2 painting, roof inspections and maintenance, and fall plant replacements in the HOA. In the PUD, the medians are currently in the process of having the landscape upgraded. We are excited that the HOA Board of Directors has approved contracts to begin the renovation of the landscaping on Country Club Drive from El Dorado to the Main Entry. We expect this project will begin immediately.

This is my friendly reminder to please drive safely when in the community, and we continue to emphasize the importance of adhering to the 20 MPH community speed limit.

Even though our offices are closed to walk-ins, you can still contact your Management Team by phone or e-mail to make service requests, inquire about an architectural or landscape

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HOA BOARD OF DIRECTORS

JIM LOEB, PRESIDENT
DIANNE KNAPP, VP
GEORGE BERS, CFO
STEVE HEIFERMAN, SECRETARY
JOEL MARK, DIRECTOR
DAN NEWELL, DIRECTOR
SHARON SEVERSON, DIRECTOR

THIS QUARTER'S
HOA BOARD MEETINGS

OCT 28 AT 1:00 P.M.
NOV 25 AT 1:00 P.M.
DEC 30 AT 1:00 P.M.

PUD BOARD OF DIRECTORS

DOUG LINDAL, PRESIDENT
MICHAEL SACKS, VP
JACK KANE, CFO
JAN MCDONALD, SECRETARY
JEFF HALPERN, DIRECTOR
CATHERINE KRUEGER, DIRECTOR
DAVID MACFARLANE, DIRECTOR

THIS QUARTER'S
PUD BOARD MEETINGS

OCT 6 AT 9:00 A.M.
NOV 3 AT 9:00 A.M.
DEC 1 AT 9:00 A.M.

***ALL MEETINGS ARE HELD
 REMOTELY VIA ZOOM UNTIL
 FURTHER NOTICE**

enhancement, or show your interest in becoming a volunteer for one of our many association governance opportunities.

We look forward to another great season at Indian Ridge.

MESSAGE FROM THE PUD BOARD PRESIDENT

by Doug Lindal - PUD Board President

Our October newsletter is the traditional time for the PUD Board of Directors and me personally, as your PUD President, to extend a hearty, warm welcome back to the desert for our snowbirds and greetings to our growing number of year-round residents.

But this is certainly no normal year! We are seven months into the COVID pandemic and Indian Ridge, along the rest of the entire country, has suffered the consequences. Mandatory isolation, required face masks, restrictions on social gathering and deep fear of this new virus has left all of us eager for a return to normal. We follow the news daily and devour any stories on developments in vaccines and case levels. Throw in the worst fire year in history for the west coast and I think I can speak for everyone - 2020 will be a year to just get behind us.

Despite it all, life at the Ridge goes on, in many ways quite the same as it always had. We still warmly greet our neighbors (maybe from across the street) as we walk in the mornings, the golfers are out front on the courses and our community pools, now finally all open, offer a refreshing relief from the heat. Sports have even returned to TV, along with way too many political ads for the upcoming elections!

Now back to primary purpose for this review, to bring you all up to speed on developments with the PUD. I am pleased to announce that our finances are in excellent shape, we are staying well within our budget and our reserves are at a 79% level, far above average for homeowner's associations in California. As I have done in the past, I give most of this credit to our dedicated office staff for making this happen.

Our biggest project continues to be the R, R & R (Repair, Replace and Rejuvenate) plan to update our common area landscaping and landscape lighting. We started with the inside of the perimeter walls back in the fall of 2018 and recently completed the last of the



ASSESSMENT PAYMENTS

Indian Ridge Homeowners Association

**c/o Albert Management Inc.
P.O. Box 514300
Los Angeles, CA 90051-5730**

ACH Auto Debit Available

Drop Box Available at Office

**173 Rainbird Circle
Palm Desert, CA 92211**

USEFUL INFORMATION

Add or Remove Guests and

**Vendors from your
Permanent List**

www.GateAccess.net

Main Gate

(760) 772-7240

median strips between the Hovley gate and Tomahawk. Next up is the landscaping surrounding the seventeen community pools.

With the ongoing effort to upgrade our community, earlier this year the Board made the decision to purchase new pool furniture which will arrive just in time for the busy Fall season.

Speaking of R, R & R, our homeowners are continuing the rejuvenation of their Indian Ridge homes with new exterior paint, solar, casitas and patio/pool projects along with interior remodeling everywhere. The upgrades throughout the community will be very noticeable as our seasonal residents start returning this Fall.

We would like to remind all of our residents that the PUD Board meetings are open to all of our homeowners. Hopefully, you can plan to take advantage of this opportunity in the coming year. The next scheduled monthly meeting is November 3rd at 9:00 a.m. electronically via Zoom. Want to be even more engaged? Consider running for one of the open Board of Directors seats in 2021 or volunteer on one of our many committees! Involvement with the Landscape, Architectural, Security & Safety, Emergency Preparedness, Community Planning and Finance committees are a

great way to meet your neighbors. Get engaged in the operation of our community, committees are open to all homeowners.

I look forward to seeing everyone 'Around the Ridge' in the coming weeks and months.

MESSAGE FROM THE HOA BOARD PRESIDENT

by Jim Loeb - HOA Board President

Welcome to Fall and especially to those fortunate enough to enjoy it here at Indian Ridge. If you have been here all summer, we join you in wishing for cooler weather. If you are returning to Indian Ridge from afar, WELCOME HOME.

This has been a year like no other. The countrywide pandemic, the California fires and weeks of sizzling temperatures have made us all hopeful for good news in the coming months.

The HOA Management Team and Staff have adapted to the changed environment by working remotely some days while continuing to be responsive to phone calls and e-mails. They have established procedures to ensure that the high quality of service we have come to expect will continue while adhering to rules that protect our health and well-being.

Your HOA Board and our Committees are functioning without missing a beat. Using remote formats for all our meetings has actually enabled greater participation by our members. All homeowners are invited to use our remote format to join our meetings from wherever you may be. For the monthly HOA Board of Directors meetings, ZOOM is the magic word that brings us all together. Our next monthly HOA Board meeting is on Wednesday, October 28, 2020 at 1 pm. Please plan to join us. In the meantime, stay safe and enjoy life at Indian Ridge.

SIRIT TAG PROTOCOL

from Management

Do you have a new car? Need a new Sirit Tag? Pick up an application in front of the HOA office and return in the drop box with a copy of your registration, proof of insurance, and a check/money order for \$20 made out to Indian Ridge Homeowners Associations. We will contact you to set up an appointment for installation of the Sirit Tag. Appointments are scheduled first come first serve on Mondays, Wednesdays and Fridays between 8:30 a.m. and 11:30 a.m. When your appointment is confirmed, simply drive up to our office, park, remain in your vehicle, and someone will come install the Sirit Tag. Please plan to arrive a few minutes prior to your appointment so that you are already parked and ready at your scheduled appointment time. This only applies to homeowners that need a brand new Sirit Tag due to a new vehicle or a damaged/lost existing tag. If your existing tag expired, you do not need to fill out a new application. Simply provide us with a copy of your current insurance and registration via e-mail, fax, or in the drop box, and we will renew your tag for another 3 years.

Please submit your documents in the box in front of the office or by e-mail/fax, and we will contact you to set-up an appointment

E-mail: CustomerService@irhoa.com

Fax: (760) 772-7239

WELCOME NEW HOMEOWNERS TO THE COMMUNITY

PUD

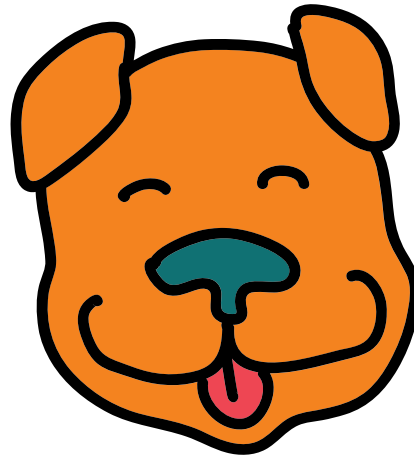
858 Fire Dance	654 Mesa Grande
978 Fire Dance	679 Mesa Grande
410 Gold Canyon	876 Mesa Grande
900 Hawk Hill	765 Mission Creek
905 Hawk Hill	824 Mission Creek
701 Indian Ridge	308 Tomahawk
638 Mesa Grande	332 Tomahawk
647 Mesa Grande	

HOA

241 Arrowhead	241 Arrowhead
709 Box Canyon	709 Box Canyon
761 Deer Haven	761 Deer Haven
830 Deer Haven	830 Deer Haven
200 Desert Holly	200 Desert Holly
543 Falcon View	543 Falcon View
157 Rainbird	157 Rainbird
482 Red Arrow	482 Red Arrow

ROVER'S RIDGE 2021 REGISTRATION

from Management



Annual registration for Rover's Ridge begins November 1st...

and new tags for the Dog Park will be available at that time. Dog Owners must complete the application and waiver, accompanied by a check for \$50.00 per dog, and provide proof of current rabies vaccination in order to obtain a tag. We will mail your dog tag upon receipt of your complete application. Completed applications can be mailed or dropped off in the drop box in front of the Management Office at: 173 Rainbird Circle, Palm Desert, CA 92211. Please remember that Rover's Ridge Dog Park may only be used by dogs that are registered with the Indian Ridge Administration Office and sport an official Rover's Ridge dog tag. A hard copy of the application can be picked up in front of the Management office on the bulletin board. You may also contact the Front Desk at (760) 772-7234 Ext. 223 or CustomerService@irhoa.com to request an application or for more information.

Thank you for abiding by the Dog Park Rules and cleaning up after your dog. Please remember that there may be traffic monitoring cameras around the busy park area, so please adhere to stop signs and speed limits.

Remember that dogs are not allowed in the pool areas, nor are "doggy bags". Please use a "doggy bag" to clean up after your pet and throw the bag into your own trash receptacle (not in a neighbor's, not at the curb, and not in bushes). Most of our residents are responsible pet owners – every pet owner should be. Included in this is keeping your dog controlled on a leash in the common area and being respectful of your neighbor's green grass.







PLEASE PICK-UP AFTER YOUR DOG

from Management



We receive many complaints about people not picking up their dog's poop, as well as dog poop bags being found on the ground. Picking up after your pet is not only the courteous and responsible thing to do (as well as a community rule), it is necessary for health reasons.

DOG WASTE...

-  contains disease causing bacteria and parasites harmful to pets and humans.
-  can take up to a year to break down naturally. Bacteria and parasites from the waste linger in the soil for years.
-  does not fertilize the grass like cow manure; it's actually very high in nitrogen and phosphorus which has the opposite effect of fertilizer and can burn your lawn.
-  is the #3 contributor to water contamination.
-  is a protein by-product and will attract rats who like to eat the protein matter found in the feces.
-  is consumed by many varieties of flies and used as a place to lay their eggs. These same flies can then infest your home and spread disease.

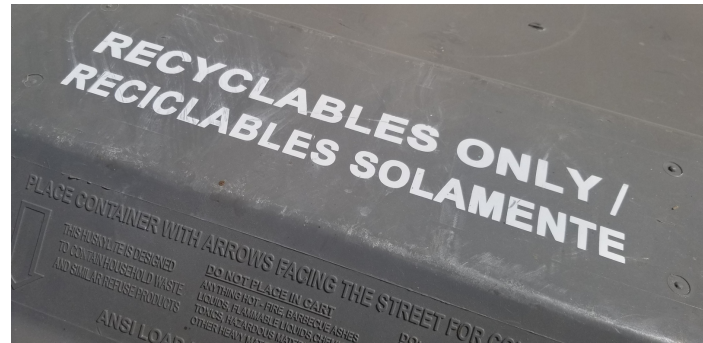
TRASH DISPOSAL

from Management



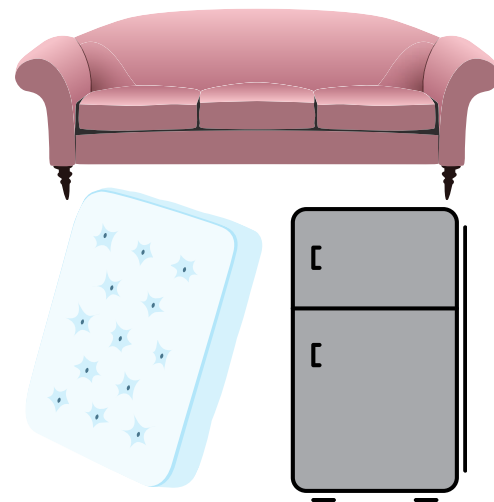
Trash pick-up day throughout the Indian Ridge community is on Mondays. Homeowners may subscribe to Burretec's curbside service ("Pull Out Yard Service"), whereby the trash collector will pull your bin(s) from your side enclosure and return them after emptying. Contact Burretec at (760) 340-2113 or at customerservice@burrtecdesert.com for more information and pricing.

Burretec is now "auditing" gray recycling barrels to make sure their contents are recyclable and "clean, dry and empty," not contaminated with food or liquid. Recycling guidelines can be found on Burretec's website, www.burrtec.com/palm-desert. Please bring your printer ink and toner cartridges to the Administration Office for recycling.



Per the Associations' Rules and Regulations, the maintenance yard dumpster is for household trash overflow only. We believe contractors working on homeowner projects are dumping construction material. Architectural approvals and the Rules and Regulations require that, "All trash and debris generated from improvements shall be disposed outside of the Association." Hazardous waste dumping costs the Association thousands of dollars in fines annually. Please remind your vendors not to use the dumpster. Improper use is expensive to you. Newly installed cameras are monitoring activity.

Contact Burretec at (760) 340-2113 to schedule a Bulky Item Pick-up. Place up to four items at the curb by 6 a.m. on your regular trash day. This service can be used weekly and is offered at no charge to residents. Homeowners can also dispose of E-Waste (old televisions, computer monitors, other electronic devices with a plug or circuit board) by contacting Burretec at least 48 hours in advance of their regular service day to schedule a Bulky Item Pick-up. Residents may also drop off small E-Waste to Burretec's Recycle Center located at 41-800 Corporate Way (behind the Hovley Post Office in Palm Desert), Monday through Friday, from 9 a.m. to 4 p.m., excluding holidays.



GATE ACCESS, PATROL, AND SECURITY REMINDERS



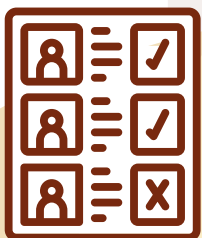
Speeding within the community endangers lives; it also impacts pocketbooks. Homeowners, vendors and guests found speeding and/or not obeying traffic signs within the community will receive a warning, be called to a hearing, and be subject to fines. Homeowners are responsible for infractions by their vendors or guests, so please remind them the importance of adhering to the 20 MPH speed limit and obey posted traffic signs.



Special Enforcement will begin in the community on all golf carts and vehicles who fail to stop at a stop sign. Owners of vehicles that fail to stop will be identified using our stop sign surveillance cameras and an initial warning letter will be sent to the responsible party.



Keep your doors locked and/or set your alarms, even when you are home and especially while you are sleeping. Placing a security bar in your sliding door is always a good idea. Lock your vehicles and do not leave items in plain sight, especially if they are valuable.



Please Keep your permanent guest and vendor list updated. We encourage you to use the website www.GateAccess.net. If you have never used the site, please contact the office for assistance in setting up your account. The busiest times for the front gate personnel are the morning hours. The best time to call is in the afternoon.

GATE ACCESS, PATROL, AND SECURITY REMINDERS



Designate the vendors who do work at your home as vendors and not guests. Encourage your vendor to buy a Sirit Tag for their vehicle, otherwise you will be responsible for the vendor that you have designated as a guest and/or doesn't have a Sirit Tag installed on their vehicle. Sirit Tags are required for Vendors who service more than one property and are on site more than three times per month.



VENDOR VEHICLE IDENTIFICATION NUMBERS



All vendors who are on site more than three (3) times per month ("regular vendors") are required to: register their vehicle; purchase a Sirit Tag and renew annually for the nominal price of \$25; and affix an Association-issued identifying decal to the vehicle's rear left (driver's side) window. These numbers are used to enable everyone in the community to identify the vendors who are in the community regularly.



We understand you may hire private vendors to perform work at your property such as Contractors, Plumbers, Auto Detailers, Gardeners, etc. Please be courteous to your neighbors and the common areas by ensuring your vendors perform the work on your property only and pick up any trash and debris left behind at the end of each work day.

INFORMATION AND NOTICES



Golf Cart Identification Numbers

Please contact Customer Service at the Management Office to set-up your appointment to have your golf cart number installed.

CustomerService@irhoa.com / (760) 772-7234

Golf Course Closures



The Arroyo and Grove Courses are **currently closed** for overseeding. It is extremely important that there is absolutely No cart or foot traffic allowed on any golf course turf areas to ensure that the grass transitions properly. Therefore, please DO NOT drive golf carts, walk, or allow dogs on the golf courses until November 9th for both the Arroyo and Grove Courses. Both courses are scheduled to reopen on Monday, November 9th. Thank you for your cooperation and understanding of this important matter. Please contact the Country Club at (760) 772-7272 for more information.

Hovley & El Dorado Gate Security Arms



The gates at Hovley and Eldorado have the car before you enters until you see a security arm that drops after one car the arm to start moving down before passes. We have an ongoing problem driving ahead and the security arm will where the arm drops on vehicles that activate to lift. All gates are monitored are trying to follow another car in or by security cameras and the expense out prematurely. To avoid the cost of incurred from repairing any damage a repair bill and prevent damage to caused will be charged back to the your vehicle and association property, homeowner. please wait about ten seconds after

Repair Costs



For Identifiable Broken Gate Arms Last Year
 HOA Cost: \$633.48 - HOA Recovered: \$507.74
 PUD Cost: \$2,163.02 - PUD Recovered: \$862.76

FRONTIER CABLE & INTERNET



Our FiOS®by Frontier® contract entitles homeowners to high-speed broadband with FiOS Internet 100/100 Mbps, the “Ultimate” channel lineup (over 370 channels including Pac 12 Network and Tennis Channel), 1 wireless Router, 1 HD Set Top Box, 1 HD DVR, and 1 Digital Adaptor as part of their monthly assessments. The contract does not include telephone service.

When you call Frontier at the dedicated bulk customer service number, (844) 660-0648, verify that you are receiving the “Indian Ridge” customer package benefits, as described above. It is important that you reach the Bulk Services center at 844-660-0648, option 2, not the 800 number that appears on your bill. The “retail” 800 number service desks do not have access to Indian Ridge contract and account information. The Bulk Services operation hours are Monday – Friday, 5 a.m. to 6 p.m. PST and Saturday 5 a.m. – 5 p.m. PST (no Sunday hours). Have your Frontier account number and the 4-digit PIN which appears on your Frontier bill available.

Be alert to any “beeping” sounds coming from the Verizon/Frontier equipment box located in the garage or an enclosed outdoor area where the trash cans, electric meter, and gas meter are located; this is indicative of a failing and ready to be replaced back-up battery in the Frontier equipment.

ONLINE ACCESS TO INFORMATION



Indian Ridge Homeowners may now go to www.indianridgecc.com for one-stop access to all things Indian Ridge. Click on “HOA” at the Indian Ridge Landing Page to gain access to important documents and forms, to view your account activity and work order status, and to catch up on Board and Committee activity by reading notes and minutes.

Two email addresses per household may be registered with the Administration office for distribution of important information about your Indian Ridge Community. Find the “Email Distribution Form” on the Caliber portal, email Shannon Abner at officemanager@irhoa.com for the form, or visit us at the Office, 173 Rainbird Circle.

The annual Budget mailer is sent to your email address or address of record; please confirm your arrival date to our office so mail is not sent to your winter address and returned to us.

www.IndianRidgeCC.com



MAINTENANCE SERVICE REQUESTS

Please report landscape and common area maintenance issues to the Administration Office. The Community Services and Facilities Department tracks and resolves service requests that are called in or emailed to us. If you report a problem directly to the landscape staff, your communication may not be conveyed accurately or thoroughly. For questions or concerns regarding landscaping or another maintenance issue, please email melissa@irhoa.com, or phone the office at (760) 772-7234 Ext. 224. In addition, please phone or email us (or the Main Gate, if after hours) if you observe broken sprinkler heads or excessive water run-off.

PROJECTS

HOA



Building Painting

Upcoming



Roof Inspections

Upcoming

PUD



Landscaping

Medians

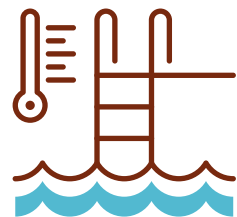
In Progress

POOL HEATING AND MAINTENANCE SCHEDULES

PUD pools and spas and HOA pools and spas (except HOA pools/spas on rotation or closed due to State and County COVID-19 sanitation guidelines) are heated upon homeowner request to the Facilities Department (email melissa@irhoa.com or phone (760) 772-7234 Ext. 224). Heater hours are from 7:00 a.m. to 10:00 p.m. Pool temperatures are set not to exceed 82 degrees; spa temperatures are set not to exceed 102 degrees.

PUD pools are serviced Tuesdays, Thursdays, and Saturdays.

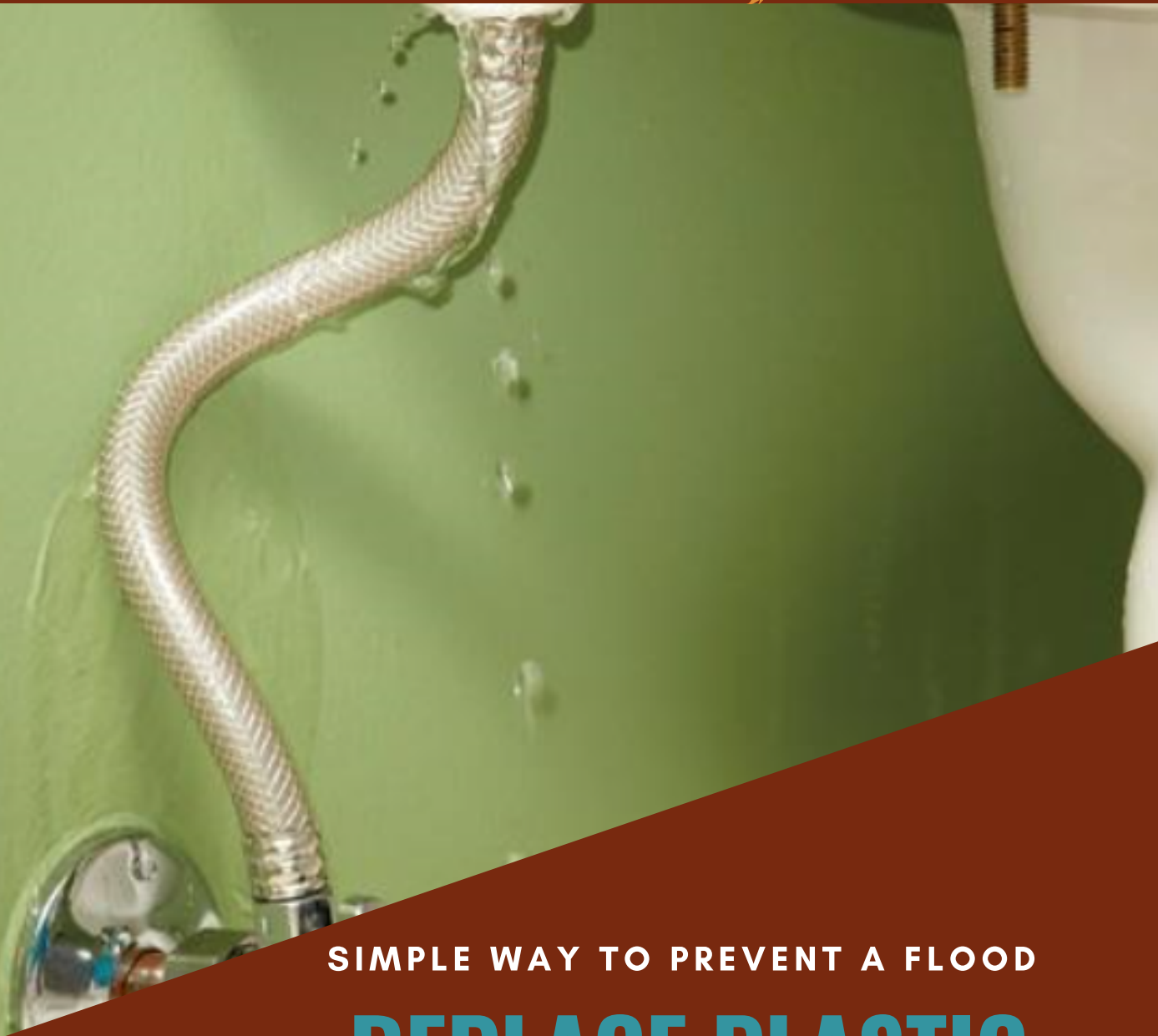
HOA pools are serviced Mondays, Wednesdays, and Fridays.



Remember that neither Dogs nor “doggy waste bags” are allowed in the pool areas.

Please report a pool or public bathroom issue to the Facilities Department by email to: melissa@irhoa.com or phone: (760) 772-7234 Ext. 224.





SIMPLE WAY TO PREVENT A FLOOD

REPLACE PLASTIC WATER SUPPLY NUTS

Anthony Peraza (owner of Anthony's Cleaning & Restoration) located in Bermuda Dunes reports 80% of all water damage claims are caused by a cracked plastic nut on the water supply line which goes from the base of the toilet into the bathroom wall. Replacing all plastic water supply nuts with metal nuts is a simple way to reduce the possibility of a flood. Additionally, don't forget to shut off the main water valve in your garage if you are going away for any extended amount of time in order to avoid water damage from slab leaks or water pipe bursts.

JOIN A COMMITTEE

**ATTENTION ALL HOMEOWNERS**

The following committees have open seats and are looking for an Indian Ridge resident to fill the vacancies. This is a great opportunity to contribute your expertise while serving your community. Please contact the Association Office to request a Committee Interest Form: CustomerService@irhoa.com or (760) 772-7234

Joint Community Planning Committee - 1 Open Seat for Indian Ridge non-Club Member Resident

is charged with the investigation and the development of formal recommendations to the Boards of Directors of each of the three parties, the HOA, the PUD and the IRCC, concerning long-range plans and shorter-term actions to improve the overall economic and social well-being of the Indian Ridge Community. Meetings take place November through May on the second Monday afternoon of the month at 2 p.m.

HOA Landscape Committee - 2 Open HOA Member Seats

Assists the Board of Directors by monitoring all landscape and pest control matters while providing gathered information for review and evaluation by Management and the Board. Their goal is to maintain the highest standards of landscape excellence by ensuring that the landscape maintenance is performed per specifications and on a timely basis as scheduled in order to preserve and enhance the beauty of the HOA community. This Committee meets on the first Wednesday morning of each month.

PUD Landscape Committee - 1 Open PUD Member Seat

Monitors and makes recommendations regarding maintenance, appearance, and quality of PUD Common Area Landscape in conjunction with Management and on behalf of the PUD Board of Directors. Their goal is to maintain high standards of landscape excellence and ensure the landscape maintenance is performed on a timely basis as scheduled or needed, in order to preserve and enhance the beauty of the Indian Ridge PUD. The Committee meets on the second Tuesday afternoon of each month at 1 p.m.

PUD Architectural Committee - 1 Open PUD Member Seat

Striving to maintain the architectural standards and conformity which exists in our community. The Committee also works to ensure that the harmony of external design complements the existing design of the community, while also trying to encourage the residents to update their homes. The PUD encourages new landscaping, garage doors, driveways, walkways, entry gates and patio areas. The HOA Architectural Committee meets on the third Tuesday morning at 9:00 a.m. and the PUD Architectural Committee meets on the second Tuesday afternoon at 2:30 p.m. of every month.

MESSAGE FROM THE COMMUNITY PLANNING COMMITTEE

by Tom Obenberger, Chair

The purpose of the Community Planning Committee (CPC) is to investigate and develop formal recommendations to the PUD, HOA and Club Boards of Directors concerning long range plans and shorter-term actions to improve the overall economic and social well-being of the Indian Ridge Community.

Earlier this year, the CPC sent to all Indian Ridge homeowners a survey seeking input to assist the CPC in the development of recommendations for future projects. Nearly two-thirds of the homeowners responded. Based on the responses, the CPC has been addressing perimeter landscaping, the Country Club entrance/gate house, and enhancing the Community newsletter. Other matters raised in the responses, such as pools, pest control and homeowner services were referred to either the HOA or PUD to address.

Of all survey respondents, the vast majority answered that they were very satisfied with the Community overall, and all would recommend it to others. The CPC will continue to work to develop recommendations to the Club, HOA and PUD that will improve member satisfaction to an even greater degree.

MESSAGE FROM THE EMERGENCY PREPAREDNESS COMMITTEE

by Catherine Krueger, Chair

EPC Goals for 2020-2021 Season: Last season, the EPC focused on volunteer recruitment and training, resident emergency preparedness education, transitioning to a new state-of-the-art satellite-based emergency communications system, and developing written use protocols for radio operations and communication, testing and maintenance of emergency generators, and the mobilization and set up of the emergency medical center and temporary morgue. In the 2020-2021 season, the EPC will focus on volunteer recruitment and training, resident emergency preparedness education, conducting a community wide emergency drill, updating the Indian Ridge Emergency Plan, and developing an Emergency Pet Rescue Program.

Refresh Your Memory: As we head into a new season it is a good time to update your emergency supplies and to refresh your knowledge about Indian Ridge emergency procedures. Pick up a copy of the Indian Ridge Emergency Preparedness and Response Manual at the HOA Office or login to the Albert website to see it online. At a minimum you need to know which Buddy Group your home has been assigned to and how you should support and will be supported by your Buddy Group in an emergency. You also need to know where the Emergency Communication Centers (ECCs) are located in Indian Ridge (at pools 5, 9, 13, 14, 17, 22, 25, 27, 29, 32, 33, 35, 38). In an emergency you will check on your Buddy Group and go to your nearest ECC to report on your Buddy Group and request assistance if needed. The Manual contains detailed information about Indian Ridge emergency protocols, ways to safeguard your home and avoid injury, emergency supplies, utilities management, and human and pet first aid. To access the manual online go to www.albertmgt.com, select "Homeowner Portal", log on or create an account, select "Documents", "Resource Library", "Emergency Preparedness Committee", "Emergency Preparedness and Response Packet" (for detailed information and the Buddy Group List) and "Emergency Facilities Location Map" (for updated map of ECC locations).

Sign up for Free On-Line Emergency Training:

Please take advantage of this time when activities are limited to educate yourself in ways that will prepare you to help your loved ones and neighbors in Indian Ridge in an emergency.

- **Community Emergency Response Training:** Learn how to serve your family and your community with online training in basic emergency response skills such as fire safety, light search and rescue, and disaster medical operations. Highly Recommended! www.onlineCERT.org
- **First Aid Training:** Learn how to treat family injuries and your community during a medical emergency. This site offers a number of free classes. If you want a "certificate" after completion of the course you can pay to get one. www.firstaidforfree.com

Volunteer to Serve on an EPC Emergency Support Team: The EPC is a small committee and we will not be able to respond to an emergency effectively without resident participation. Volunteers are needed to serve on the Medical Team, Logistics Team, and Emergency Operations Center/Emergency Communication Centers Radio Communications Teams. Training will be provided. No actual time required unless an emergency actually occurs. We Need You!

Questions and Concerns: Catherine Krueger, Chair EPC, 206-972-9484, Kruegercath@gmail.com

2020 – 2021 HOA AND PUD BOARDS OF DIRECTORS

HOA Board of Directors

Jim Loeb, President
 Dianne Knapp, Vice President
 George Bers, Chief Financial Officer
 Steve Heiferman, Secretary
 Joel Mark, Director
 Dan Newell, Director
 Sharon Severson, Director

PUD Board of Directors

Doug Lindal, President
 Michael Sacks, Vice President
 Jack Kane, Chief Financial Officer
 Jan McDonald, Secretary
 Jeff Halpern, Director
 Catherine Krueger, Director
 David MacFarlane, Director

HOA Architectural Committee

Thomas Knapp, Chair
 Bonnie Fox
 Stanley Kravitz
 Sharon Severson, Board Liaison

PUD Architectural Committee

Jeff Halpern, Chair
 Jackey Gray
 Barbara Koch
 Peter Steinman
 OPEN SEAT

HOA Landscape Committee

Sharon Severson, Chair
 Kathie Latting
 Dan Newell, Board Liaison
 Judy Newell
 Patti Thinger
 OPEN SEAT
 OPEN SEAT

PUD Landscape Committee

Steven Doyen, Chair
 Cyril Honz
 David MacFarlane, Board Liaison
 Cheryle Nesbit
 Ginny Rowlette
 Roger Cruickshank
 OPEN SEAT

HOA Finance Committee

George Bers, Chair/Board Liaison
 Steve Heiferman
 Jim Katz
 Larry Hart
 Jerry Pusch
 Lauri Siskind

PUD Financial Review Committee

Jack Kane
 Doug Lindal
 Howard Fox

2020 – 2021 JOINT COMMITTEE MEMBERS

Joint Emergency Planning Committee (PUD and HOA).

Catherine Krueger, Chair, PUD Board Liaison

Penny Englert
 Paul Fishman
 Joe Heinz
 Tony Lord
 Johnny Walz
 Roger Rowlette, Club Board Liaison

Philip Faraci
 James Gottesman
 Paul Hinkes
 Mike Pascavage
 Jim Loeb, HOA Board Liaison

Joint Security and Safety Committee Committee (PUD and HOA).

Pat Martin, Chair

Ron Anderson
 Steve Heiferman
 Kenneth Raya
 Jim Loeb, HOA Board Liaison

Rod Englert
 Luis Ochoa
 Tony Stevens
 Doug Lindal, PUD Board Liaison

Joint Newsletter and Website Committee (PUD and HOA).

Dianne Knapp
 Jan McDonald

Doug Lindal
 Sharon Ochoa

Joint Community Planning Committee (PUD, HOA, IRCC).

Tom Obenberger, Chair

Gary Gray
 Dianne Knapp
 Joel Mark
 Michael Sacks
 OPEN NON-CLUB MEMBER SEAT

Jack Kane
 David MacFarlane
 Sharon Ochoa
 Tim Schruth

Joint Maintenance Review Committee (PUD, HOA, IRCC).

Ted Blatt, Chair

Steve Doyen
 Ron Katz
 Joel Mark, HOA Board Liaison
 Steve Larson, Club Board Liaison

Neil Kerr
 Lon Mickelson
 Jan McDonald, PUD Board Liaison

COMMUNITY DIRECTORY

Main Gate

Gate Access, Security and
After-Hours Issues
(760) 772-7240
www.gateaccess.net
irsecgate@gmail.com

****Dial 911 for Emergencies****

Management Company

Albert^{inc}
Management
Albert Management, Inc.
41-865 Boardwalk Ave. Suite 101
Palm Desert, CA 92211
(760) 346-9000
www.albertmgt.com

Payment Address:

Indian Ridge (HOA)(PUD)
c/o Albert Management
P.O. Box 51430
Los Angeles, CA 90051-5730

HOA and PUD Administration Office

173 Rainbird Circle
Palm Desert, CA 92211

HOURS OF OPERATION
Monday – Friday
8:30 a.m. – 4:30 p.m.
(CLOSED FOR LUNCH
12:00 p.m. – 1:00 p.m.)

Main (760) 772-7234
Fax (760) 772-7239

Association Staff

Jeri Mupo
General Manager
gm@irhoa.com
(760) 772-7234 Ext. 225 or Dial 6

Joe Rice
Community Services & Facilities Manager
joe@irhoa.com
(760) 772-7234 Ext. 231 or Dial 5

Doris Urbina
Architectural Compliance Manager
architectural@irhoa.com
(760) 772-7234 Ext. 229 or Dial 3

Shannon Abner
Office Manager
officemanager@irhoa.com
(760) 772-7234 Ext. 228 or Dial 2

Marc Guiragossian
Executive Assistant
executiveassistant@irhoa.com
(760) 772-7234 Ext. 227 or Dial 6

Melissa Porras
Community Services &
Facilities Assistant
melissa@irhoa.com
(760) 772-7234 Ext. 224 or Dial 2

Valerie Camarillo
Receptionist
customerservice@irhoa.com
(760) 772-7234 Ext. 223 or Dial 0

Maintenance Staff

Jose Aceves
Eric Escobar
Juliana Alvarez
Maria Montoya

COMMUNITY DIRECTORY (CONTINUED)

Utilities

Frontier Communications
(844) 660-0648
Monday – Friday, 5 a.m. to 6 p.m. PST
and Saturday 5 a.m. – 5 p.m. PST
(no Sunday hours)

Burrtec Waste
(760) 340-2113
Trash pick-up: Monday

Coachella Valley Water District
(760) 398-2651

So Cal Edison
(800) 611-1911

So Cal Gas
(800) 427-2200

Main Gate

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After-Hours Issues
(760) 772-7240
www.gateaccess.net
irsecgate@gmail.com

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Indian Ridge Country Club

Main Club Number
(760) 772-7272

Member Billing/Accounting
(760) 834-6302

Membership
(760) 772-7281

On Site Sales
(760) 772-7274

Golf Pro Shop
(760) 772-7222

Golf Course Maintenance
(760) 772-7212

Tennis, Health & Fitness
(760) 772-4432

Spa
(760) 772-7277

Arroyo Grille
(760) 772-7272 Ext. 2137

JK's Café Take-Out
(760) 772-7273

Ridge Room
(760) 772-7272 Ext. 2167

Special Events & Catering
(760) 834-6318