

INDIAN RIDGE COMMUNITY QUARTERLY

The official newsletter of the Indian Ridge Homeowners Associations



Message from the General Manager

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Summers in the Coachella Valley are known for their hot and arid climate and require specific considerations to ensure comfort, safety, and enjoyment during the sweltering months. The following are tips to help you prepare for our upcoming summer:

1. Air Conditioning Maintenance-Schedule a professional HVAC inspection to ensure your A/C is in optimal condition. Replace air filters and clean vents to improve efficiency. Consider installing ceiling fans to supplement your A/C and improve air circulation.
2. Landscaping-Opt for drought-tolerant landscaping to conserve water and reduce maintenance needs.
3. Pool Maintenance-Ensure your pool is properly maintained and balanced to keep it clean and safe for swimming.
4. Outdoor Living Spaces-Create shaded outdoor areas with pergolas, umbrellas, or shade structures to provide relief from the sun's intense heat. Please note that some installations may require Architectural Review Committee approval.
5. Water Conservation-Follow local water restrictions and guidelines for outdoor watering to conserve water during the summer months. Use drip irrigation systems or soaker hoses to water plants efficiently and minimize runoff.
6. Indoor Hydration and Safety-Stay hydrated by drinking plenty of water and avoiding prolonged exposure to the sun during peak hours.
7. Emergency Preparedness-Prepare an emergency kit with essential supplies such as water, non-perishable food, flashlights, batteries, and first aid supplies. Stay informed about extreme weather alerts.
8. Vehicle Maintenance-Ensure your vehicle's A/C system is functioning properly and check coolant levels regularly to prevent overheating.
9. Stay informed and Stay Safe-Monitor weather forecasts and heat advisories issues by local authorities to stay informed about extreme heat events.

By following the above tips and preparing your home and surroundings for summer, you can stay comfortable, safe, and resilient in the challenging climate conditions.

MESSAGE FROM THE PUD BOARD PRESIDENT

Dear Indian Ridge Homeowners and Residents,

When I think of our community, I relate to a city with all the same issues: traffic, security, budgets, landscape, and legal guidelines, except we were created as a private community designed for our members to enjoy where they have chosen to live. It is your Association's Board and dedicated management team's responsibility to make your experience here live up to your expectations. This is our goal.

As the new President of your Indian Ridge PUD Board, I want to thank Doug Lindal for his service; he has been a fixture on the Board as President and will continue as a director. Michael Sacks has retired after many years of dedicated service on the PUD and Club Boards, and Richard Crispo has now joined our Board.

It is essential to recognize the importance of our management company and its dedicated employees who make the operations function smoothly.

This newsletter lists the people responsible for making this happen for you; they work for all of us. Below are a few thoughts about our community.

There has not been any more visible issue than our brown community grass. This was caused by California's requirement that no potable water (drinking water) be used to irrigate ornamental turf, with fines imposed for noncompliance. Eight acres of our turf were affected. Today, after creating community parks and working with the Club to use recycled water for our medians, the Coachella Valley Water District (CVWD) approved 40% of our natural grass. 42% has been renovated, and the remaining 18% will be finished this year. We thank our Landscape Committee for all their hard work.

Security was an issue this season, too. Even though we live in a community that works hard to be safe, thieves targeted us. The resolution required the cooperation of the PUD and HOA to install new video cameras and work with Allied Security to add personnel and field supervision. The installation of video cameras throughout the property as a deterrent was accomplished this season as well. This effort will continue as the PUD, HOA, and Club study how to redesign our Gatehouse on Country Club to enhance security and facilitate easier access, a significant but needed project.

It is important to discuss our reserve fund. This fund ensures that all your community assets can be replaced or upgraded when required.

(Message from the PUD Board President, continued)

Our biggest asset is our asphalt streets, which is why they were resurfaced to extend their life; this may be done again. The key to understanding the health of our reserve is the ratio between total assets and anticipated expenses based on the asset's life expectancy. Currently, we are 70% funded, this is good. Finishing the unexpected turf replacement this year will reduce this ratio, but our reserves still look good for our currently scheduled needs.

Last year, we had a 5% increase in our monthly assessments. This was partly brought on by inflation after COVID-19, with increased costs for utilities, water and gas, insurance, labor, and taking care of the turf issue. The increase further ensures the reserves are adequately funded, making this increase prudent.

Over the last 12 months, the Rules and Regulations and Architectural Guidelines were updated to be more consistent and easier to use. Today, the updates better reflect our current community standards. This process included input from our committees and members during the review process. The updated documents ensure that our community standards are maintained to preserve the lifestyle we all want to enjoy.

I want to make a pitch for volunteering. Our committees are the backbone of our community; they oversee every aspect of our lives, be it finance, security and safety, landscape, and emergency preparedness. Your PUD Board takes committee recommendations seriously, implementing many of them, or the Board may ask a committee to study a topic of concern. If you have a passion or skill set that you want to use, get involved. It can be fun and rewarding.

Lastly, we recently received a very positive award. The Coachella Valley Chapter of the Community Association Institute gave our PUD and HOA their Medallion Community Award. This speaks well for the standards that have been established here. Of note, we were the only recipient honored at the presentation.

To those here full-time and those only part-time, we hope you have enjoyed the 2023-2024 season.

Jim Stubbs
PUD President



MESSAGE FROM THE HOA BOARD PRESIDENT

Is it April again? Get outta' town! Actually, that's when so many of you do just that – get out of town. In fact, just yesterday I saw the first car transport carrier picking up a car to be shipped back to somewhere – a sure sign that the seasons already are again beginning to change here in the Valley. But don't worry. We'll do our best to hold down the fort until the car carriers start returning in the Fall.

For those of you who missed the Annual Meeting in March, you reelected three Board Members for the three open seats – Steve Heiferman, Jim Loeb and Yours Truly. I thank you for all for placing your confidence in us once again and I thank the Board for electing me to another term as your HOA President. It is an honor and a pleasure to be entrusted with this responsibility.

We also reported that financially the HOA remains on sound footing both operationally and as to our reserves. In addition, our 2024 dues increase was just a tad under 3%, which beats the cost of living increases generally. Thanks to Board Member George Bers and the Finance Committee, and the excellent work of our General Manager, Jeri Mupo along with Albert Management, for steering us to this solid result.

The one major project we have on our radar coming up is the replacement of the Country Club entry gatehouse. As we reported at the Annual Meeting, after 30+ years the existing structure simply is obsolete. After years of stretching its capacity to handle our ever-increasing traffic and security needs, and to accommodate the personnel and equipment required to handle these tasks, it is time – just like your old car that has 200,000 miles on the odometer, a leaky oil pan and at least one taillight affixed to it with duct tape – to trade it in for a newer model. But, just like when all of us purchase a new car, it will allow us to catch up with 30+ years of technology, capacity and other improvements that will enable us to meet our current and future needs in the years ahead.

To accomplish this goal, we have been reviewing architectural plans, technology options and obtaining pricing and other information and, working with our other Indian Ridge community partners, the Club and the PUD, on the specifics of the project, we hope to begin construction some time in 2025. Because this investigation and our negotiations are ongoing, it still is somewhat of a moving target, but you can expect to begin to see some specific proposals from us in the coming months. And, of course, as soon as we are able, we will begin to provide you with more specific information.

Finally, once again, I encourage you always to provide us with your input regarding the gatehouse project or any other aspect of HOA operations at any time, which is one of the most important components to a successful HOA administration. You can email me any time at jmark4law@gmail.com or call me at 805-701-7731 or, if you happen to be out on the course, feel free to stop by whenever you may see me out on the “President's Patio” just behind the 7 Grove rear tee boxes.

Have a great summer wherever you may spend it and we'll see you all again next Season.

Joel Mark, HOA President

TIPS ON CLOSING YOUR HOME DOWN FOR THE SUMMER

KITCHEN

- Unplug most appliances and small electronics. If you're leaving the refrigerator on while you are gone, toss perishables. Leave bottled water, sodas and condiments in the fridge, the less circulating air inside, the less energy that will be used.
- Empty the ice tray and turn off the automatic ice maker. Turn off the supply line to the icemaker under the sink and drain the line. Turn up temperature on fridge to save energy. If you are turning off the refrigerator while you're gone, empty it. Leave the doors open while you are gone for circulation.
- Run your garbage disposal and seal with lid.
- Seal non-refrigerated products like cereals, grains, boxed foods, baking products, and pet foods in plastic bags or [containers](#) with tightly sealed lids to keep bugs and moisture out.

UTILITIES

- Consider turning off the natural gas at the main valve outside. You will have to relight your hot water tank gas if you do.
- Set water heater to [vacation mode](#) or turn it off.
- [Turn off the water](#) to the house at the main valve. Drain any remaining water from the faucets at the far end of the house.
- Turn off lamps, entertainment units, and computers—most anything that is plugged into an outlet should be unplugged except your router & modem if you use the Internet for security cameras or other systems, Nest thermostats, etc.
- **Note:** [Turn off your desktop computer](#) before unplugging it.
- Set the thermostat to 90 for the summer. However, if you have a reason to keep the temperature lower, you should. **For example:** Is there artwork that you do not want to dry out in the heat? Does your security system only work at a particular temperature? Do you have wine that would spoil if it gets too hot?
- Consider setting up five (5) gallon Home Depot or Lowes plastic buckets filled with water (and a little bleach so bugs aren't attracted) to help control humidity over the dry desert summer.

ELECTRICAL AND APPLIANCES

- Turn off indoor and outdoor ceiling fans.
- Unplug the garage door opener.
- Flush all toilets and run all faucets. If you have a House Watch service, they should do this weekly.

(Tips on closing your house down for the summer, continued)

- Leave washer, dryer, and dishwasher doors open to keep them from sealing up. Put a few spoonful of vegetable oil in the dishwasher and in the garbage disposal (make sure it is unplugged) to keep seals from disintegrating in the heat.
- If you have a soft water system or reverse osmosis water system, check if you have a vacation mode setting on your unit or if there's something you [need to do](#) while you're away.

GARAGE AND OUTDOORS

- Remove chairs, furniture, and décor from patio or yard and store in your garage. Anything that's cloth, plastic, or wood may be damaged by the summer heat if you leave it outside.
- If you are leaving a car in the garage, [disconnect the battery](#) or connect a trickle charger. You might even want to cover the vehicle(s) to protect it from dust.
- If you have a golf cart, put water in the batteries and follow the manufacturers recommendations for long term storage.
- Remove or safely store propane tanks, paint and other [combustible/flammable chemicals](#) from the garage. **Note:** Never leave [propane tanks](#) in your garage if the temperature may go over 120°, which can cause the tanks to explode.
- Don't drain your spa. The heat will damage it. Turn off the heating system for the water but leave the filtering system on and ensure your pool cleaning service monitors it all summer.
- Remove any standing water and drain your fountains to avoid mosquito problems.

GENERAL MAINTENANCE

- Replace backup batteries in fire alarms, automatic watering systems, thermostats, and security systems.
- Leave all the interior doors open so the air can circulate inside the house.
- Close all the blinds and drapes to keep as much heat out of the house as possible. Double check all door locks and set your alarm system as you leave.
- Store candles and wine in the refrigerator (if leaving it on) or put them in the coolest, darkest part of the house.
- If you do not have anyone doing a regular house watch, your houseplants won't be alive when you return, so either gift them to a neighbor or take them with you.
- Seriously consider a weekly house watch service to monitor your home. Ask neighbors for recommendations of trusted services. They will run water through your faucets and toilets weekly and check for damage or signs of forced entry. They can also handle chores like running cars or golf carts occasionally.



SHARE YOUR PHOTOS



(Photo taken from the Clubhouse)



(Photo credit: Linda Cheever)

We are always in search of new items to add to the quarterly newsletter, especially when it displays the beauty of the Indian Ridge Community.

If you are out taking a morning walk, evening stroll, enjoying the amazing views on your patio, or just driving through the property and coming across a great photo opportunity that you would like to share with your neighbors, please send them to gm@irhoa.com.

We will publish your favorite photos in the next issue of the newsletter for everyone to enjoy.

Thank you for sharing these beautiful photos!

HOA BOARD OF DIRECTORS

JOEL MARK, President
 DAN NEWELL, Vice President
 GEORGE BERS, Chief Financial Officer
 STEVE HEIFERMAN, Secretary
 JIM LOEB, Director
 KIRK ROMERO, Director
 SHARON SEVERSON, Director

**THIS QUARTER'S
 HOA BOARD MEETINGS**

April 24th at 1:00 p.m.
 May 29th at 1:00 p.m.
 June 26th at 1:00 p.m.



PUD BOARD OF DIRECTORS

JIM STUBBS, President
 RON EICKELMAN, Vice President
 JACK KANE, Chief Financial Officer
 JAN MCDONALD, Secretary
 RICHARD CRISPO, Director
 CATHERINE KRUEGER, Director
 DOUGLAS LINDAL, Director

**THIS QUARTER'S
 PUD BOARD MEETINGS**

April 2nd at 9:00 a.m.
 May 7th at 9:00 a.m.
 June 4th at 9:00 a.m.

***HOMEOWNERS ARE INVITED TO
 ATTEND THE MEETINGS VIA ZOOM**



NEW HOMEOWNERS TO THE COMMUNITY

PUD

410 Gold Canyon Drive
 720 Hawk Hill Trail
 952 Mesa Grande Drive
 331 Tomahawk Drive
 364 Tomahawk Drive

HOA

231 Arrowhead Drive
 800 Deer Haven Circle
 240 Desert Holly Drive
 293 Desert Holly Drive
 903 Red Arrow Trail
 197 White Horse Trail
 292 White Horse Trail
 448 White Horse Trail

COMMITTEE MEETING DATES

PUD

Architectural

April 9th at 2:30 PM
 May 14th at 2:30 PM
 June 11th at 2:30 PM

HOA

April 16th at 9:00 AM
 May 21st at 9:00 AM
 June 18th at 9:00 AM

Finance

April 18th at 9:00 AM
 May 16th at 10:00 AM
 June 20th at 10:00 AM

April 19th at 3:00 PM
 May 20th at 3:00 PM
 June 17th at 3:00 PM

Landscape

April 9th at 1:00 PM
 May 14th at 1:00 PM
 June 11th at 1:00 PM

April 3rd at 8:30 AM
 May 1st at 8:30 AM
 June 5th at 8:30 AM

JOINT COMMITTEES

EPC

April 23rd at 1:00 PM
 May 21st at 1:00 PM
 June 18th at 1:00 PM

Security and Safety

April 4th at 2:00 PM
 May 2nd at 2:00 PM
 June 6th at 2:00 PM

*Meeting dates are subject to change. If you are interested in joining a meeting, please contact the Indian Ridge administration office at 760-772-7234 to confirm dates and obtain the zoom log in information.

Just Ask Homie

If you have a question you would like to see in the newsletter, please submit to gm@irhoa.com for consideration.

Dear Homie:

Greeting Homie!

I've always had my head in the clouds and recently acquired a drone for personal use. Is there anything I need to know before I set out to fly the friendly skies of Indian Ridge?

Sincerely, Pilot Pete

Dear Pilot Pete,

Congratulations! I look forward to seeing you at a Friday night social wearing little pilot's wings on your lapel. And yes, there are some things that you should consider before takeoff. While Indian Ridge does not have detailed drone rules of its own, there are a number of Federal and State regulations that dictate where and how drone hobbyists can fly. These rules apply even in a private community such as ours.

First, you should be aware that the Feds have training and certification requirements for drone hobbyists. Once that administrative stuff is out of the way, you will want to pay attention to operational rules. Here are some of the main Federal rules you will want to consider when charting your flight path.

- You should only fly your drone below 400 ft above the ground. Not the clouds you've dreamed of, but still pretty darned high!
- You must be able to see your drone with your own eyeballs at all times or have a spotter with you who can see it at all times. No swooping over your neighbor's house and out of sight down the street or fairway.
- You aren't supposed to fly in the dark unless your drone has lights that allow you to know its exact location at all times. Sadly, this likely takes a stealth, nighttime recon mission off of the table.
- You should avoid flying above a moving vehicle or person. The government doesn't want your drone to cause an accident by distracting that driver on Clubhouse Way who is already not stopping at the stop signs, or to decapitate a golfer on Grove 16 should your drone lose power and fall from the sky.
- You should not interfere with emergency operations. I guess this means that using your drone to gather intel on the fire truck down the street would be a bad idea. Dang.
- You should not operate your drone under the influence of drugs or alcohol. Geesh, where's the fun in that???

There are also legalities, and common courtesies, that you will want to consider as a good neighbor, when flying in Indian Ridge. The State of California has regulations that protect a person's right to privacy from above. The code was originally put into place to stop paparazzi from snooping over hedges to take photos of unsuspecting celebrities engaged in compromising or otherwise titillating newsworthy behavior. The rule was later amended to restrict activity not just on land but also in the air. In California, you run the risk of being found liable for invasion of privacy if you "use a drone to enter into the airspace above the land of another person, without their permission, in order to capture a visual image, sound recording, or other physical impression of the person engaging in a private, personal, or familial activity, and the invasion occurs in a manner that a reasonable person would find offensive". That's a lot of legal mumbo jumbo, but basically, Pilot Pete, it means that it could be risky for you to use your drone to check out the hot neighbor next door when she is skinny dipping in her hot tub on her own patio. Darn.

Just like the technology, the rules pertaining to drone use are evolving. This information is merely my humble advice to you. Homie doesn't want to see you get into trouble. For a more complete understanding of drone rules for hobbyists, I recommend consulting Federal Regulation 14 CFR. 107 and California Civil Code 1708.8.

Reach for the stars Fly Boy! But remember to stay under 400 ft.

Sincerely, Your Homie

BURRTEC-YARD SERVICE PROGRAM

Burrtec Waste Management offers a program called YARD SERVICE for our community. This is where the trash collector/driver gets out of their truck, services the cans from the side of your home and then return the cans back.

YARD SERVICE IS \$23.17 monthly.

This is for 1 trash, 1 recycle and 1 green waste.

Simply call Burrtec at 760-340-2113 and request "YARD SERVICE" for Indian Ridge Homeowners Association, under your specific address.

We hope this may be a good option for those who travel or simply prefer the convenience.



A/C SERVICE REMINDER

Service Your Heating and Cooling Equipment Annually

We get extremes of both hot and cooler weather here in the desert, which makes our heating and cooling equipment work very hard. To keep your heating and cooling equipment working in pristine condition, it is best to perform regular maintenance at the recommended time intervals.

Air conditioner tune-ups are only available when outside temperatures are at least 65 degrees. While your furnace and boiler maintenance can take place year-round. Many homeowners tend to have their heating equipment serviced in the fall or winter, and their cooling equipment serviced right before the summer begins.

It is easy to overlook your AC maintenance visit, but you may pay the price in the long run. It is best to schedule your air conditioning maintenance in the early spring before you turn on your unit for the first time before the warm weather days come. This gives you a chance to clean out your unit before you dive into the strain of seasonal operation. Give your AC professional a call so they can tune up your air conditioning unit to keep it running smoothly. *STAY COOL!*

ANNUAL HOA MEETING-WHAT'S HAPPENING?

HOA

Election of 2024/2025 Board Directors by acclamation:

Steve Heiferman
Jim Loeb
Joel Mark

Completed-2023 Community Projects:

Roof Maintenance
Street sealcoating
Replaced Deer Haven asphalt
Completed Turf Removal Project

What's Next-2024 Community Projects:

Gatehouse upgrades
Retexturing pool decks
Resurfacing pools and spas
Roof maintenance
Trim and wrought iron painting
Installation of spa heat timers on all spas

PUD

Election of 2024/2025 Board Directors by acclamation:

Rich Crispo
Ron Eickelman
Doug Lindal

Completed-2023 Community Projects:

Landscape renovation of pool areas #22,23,24,25,26,27,29,30,31, and 37
Replastered pool and spa #25,27,28,30,33,37, and 38
Pool and spa deck retexturing
Street sealcoating
Amended Rules & Regulations and Architectural Guidelines

What's Next-2024 Community Projects:

Color coating/retexturing of pool decks
Replastering of pool and spas
Continue landscape renovation

IF YOU HAVE A DOG, ARE THINKING OF GETTING A DOG, OR OCCASIONALLY HOST A VISITING DOG IN INDIAN RIDGE-PLEASE READ THIS!

USE OF THE ROVER'S RIDGE DOG PARK: It is a common misconception that homeowners who belong to the Club or pay HOA or PUD dues are automatically members of the Indian Ridge Rover's Ridge dog park and can bring their dog or a visiting dog to the park. This is not accurate.

The dog park is funded by separate dog park member fees, not by HOA, PUD or Club dues. Only registered dog park members and their registered dog guests can access the park. To register, a homeowner must submit a dog park application at the HOA office. The application requires the owner to provide proof of their dog's vaccinations (rabies, bordetella, parvo), and to pay an annual membership fee (\$60). Dog memberships are also available for visiting furry friends who otherwise live outside the Coachella valley. A guest dog membership costs \$25 per year if a homeowner has a base Rover's Ridge membership for his or her own dog, or \$60 if they don't have a base membership. **All resident dogs and guest dogs MUST have an approved dog park membership and get their Rover's Ridge dog tag BEFORE using the dog park.** No exceptions.

Please note that for liability and safety reason, children under 5 are not allowed in the dog park for any reason and children between 5 and 16 must be accompanied by an adult if visiting the dog park.

DOG PLAY IN INDIAN RIDGE COMMON AREAS AND POOL AREAS: Some dog owners choose not to join the dog park. Instead, they take their dogs or visiting dogs to grassy areas in various locations around Indian Ridge. Some of these areas have dog bag stations and trashcans for disposing of dog waste. The presence of these amenities might lead one to assume the areas are OK for off lease play. **SORRY, NOT SO. Dogs must be leashed when visiting grassy common areas.**

Some residents also assume it is OK to take their dog into a gated community pool area to play. **ALSO, NOT SO. Taking dogs into pool areas is strictly prohibited** as dog play in pool areas can damage vegetation and contaminate the pool (requiring it to be drained and refilled), resulting in a hefty fine to the dog owner.

Per Indian Ridge's Rules and Regulations, the only location at which a dog can be off lease when outside a home or walled/gated/fenced courtyard or patio on a private property is when the dog is inside the gates of our Rover's Ridge dog park. This rule exists because dogs are inherently unpredictable. Some unleashed dogs have caused injury to persons and other pets. Please do not allow your dog to roam unleashed in your front yard, driveway or in the common areas.

HOA/PUD Dog Poop Bag Stations: Several poop bags stations have recently been placed in common areas where residents can get a dog waste bag when out on a walk. Residents have been observed stripping large numbers of bags from these stations, presumably to be taken home for future use. Please take **ONE BAG ONLY** for use on your walk.



SECURITY AND SAFETY COMMITTEE

The safety and security here at Indian Ridge is the responsibility of **all** homeowners and residents. As we all live here either full time or seasonally, we are all stakeholders in what happens inside the walls of Indian Ridge. It starts with each of us taking stock on how we view safety practices here at Indian Ridge.

We all know what the posted speed limit is (20 mph), and we all know where the stop signs are. But daily, residents exceed the speed limit and run through the stop signs. And you must ask yourself “why”, what are the risk factors. There are no sidewalks here at Indian Ridge and the roads must be shared between motorists, pedestrians and bicyclists. If we adhere to the traffic regulations, we significantly reduce the chance of an accident. Again, the responsibility falls on all of us.

It’s also our responsibility as residents to ensure our homes, vehicles, golf carts, and properties are secured from random or “opportunity” thefts. This is simply taking the time to ensure that your doors, windows, vehicles, garage doors are closed and locked. Don’t make it easy to become a victim. Be a “good neighbor”. If you see that your neighbor’s home is not secured, and they are away, notify security so they can contact the homeowner. We all should remind any family member, visitors, vendors or anyone visiting your home that they are expected to follow the traffic regulations while they are on Indian Ridge grounds.

Please remind your vendors that they must purchase a Sirit Tag from the HOA office if they are going to be visiting the community 3 days or more within a 30-day period, have company signage on their vehicles at all times within the community, and obey all traffic rules. They must also clean up after their workday near their trucks or equipment. This would include picking up any trash or dropped material.

Safety is not merely a matter of chance; it’s a conscious choice that requires proactive measures and continuous vigilance. By prioritizing safety within our homes, we not only protect ourselves and our loved ones but also contribute to the overall well-being of our community. Let’s commit to fostering a safe and secure living environment for all residents of our neighborhood.

Stay safe,

Ken Raya, Safety and Security Chair

PUD ARCHITECTURAL UPDATES

Indian Ridge PUD Tree Trimming Reminder

As per the Association’s Governing Documents, it is mandatory that all homeowners trim all palm trees no later than June 30th of each year. Please coordinate with your respected maintenance companies to schedule your palms if you have not planned for trimming. We hope you will be considerate of your neighbors and have your trees trimmed at the appropriate time. Otherwise, the palms produce an overabundance of debris, which blows throughout the neighborhood, creating a nuisance in our lakes and littering our properties leaving unsightly debris throughout the community and, in some instances, even causing damage to neighboring properties.

In addition to your palms, all other trees require trimming at their appropriate time of the year. Please talk to your respected landscape maintenance team to find out when all your other trees are due for trimming.

EMERGENCY PREPAREDNESS COMMITTEE

SPECIAL INSTRUCTIONS FOR SUMMER RESIDENTS

During the warmer months, many Indian Ridge residents reside elsewhere or travel. The good news for those who remain on site is that there will be fewer people to account for and care for in an emergency. The bad news is that there will also be fewer neighbors in your assigned Buddy Group available to look for you in an emergency, and fewer volunteers available to implement the Indian Ridge Emergency Response Plan. Volunteer coverage is dangerously low off season.

If you are a summer resident, please consider doing the following:

- Reach out to your neighbors to identify other fulltime residents in your Buddy Group who will be in Indian Ridge during the summer and/or arrange with other fulltime friends in Indian Ridge outside your Buddy Group to account for and care for each other and each other's pets if disaster strikes during the summer. If you do not know who is in your Buddy Group go to the HOA office to pick up a free copy of the Indian Ridge Emergency Preparedness Manual.
- Know the location of your nearest Emergency Communications Center (ECC), located at pools 5, 9, 13, 14, 17, 22, 25, 27, 29, 31, 33, 35, 38, and the Emergency Operations Center (EOC) located on Club House Way. A map with the location of the ECC and the EOC are in the manual mentioned above.
- Go to your nearest ECC in an emergency but if no radio operator arrives in a reasonable period of time (possibly due to lack of summer volunteers), go to another ECC or to the EOC to report out and seek help if necessary.
- In addition to stockpiling emergency food, water and important medications for yourself and your pets, also acquire a shade tarp or canopy for use if you are unable to shelter in your home in an emergency and need to get out of the sun. Hot sun can be a killer.
- Refresh your first aid knowledge. Many of our volunteer medical team members will not be on site during the summer. Free basic and advanced courses are offered online at <https://www.firstaidforfree.com>. First aid information for people and pets are also listed in the IR emergency manual.
- In the event of an extended power outage at your home, you should know where emergency cooling stations are located. In Palm Desert, emergency cooling stations are at the Joslyn Center (73-750 Catalina Way), the Palm Desert Community Center (43-900 San Pablo Ave.), and the Palm Desert Library (73-300 Fred Waring Drive).



GATE SECURITY

Dear Residents and Visitors,

As part of our commitment to ensuring the safety and security of our community, we want to bring to your attention a problem regarding GPS navigation systems directing visitors to SIRIT (member-only) access gates. Some GPS applications are inadvertently guiding visitors to the Hovley and El Dorado gates, causing confusion and potential disruption.

Since neither Apple Maps nor Google Maps will respond to our repeated requests to mark these entries as member-only, we must take the matter into our own hands.

Unauthorized access to SIRIT gates poses several risks. Cars are damaged almost weekly by collisions with the gate arms. Member-only gates are designed to control access and maintain security within our community. Allowing unauthorized individuals to enter through these gates bypasses our security personnel at the main gate. In addition, inadvertent attempts to enter through member-only gates can cause delays for everyone and dangerous traffic backups onto the highways.

To ensure a smooth and hassle-free experience for your guests and vendors, we strongly advise you provide clear instructions that provide directions to visitors to avoid the gates on Hovley and El Dorado. When you are expecting visitors, communicate with them in advance about using the Country Club entry gate - and please call the gate staff to put them on your visitors list to minimize delays at the front gate.

We rely on the cooperation of all residents and visitors to maintain the integrity of our security measures and ensure the safety of our community. By working together and communicating effectively, we can prevent unauthorized access attempts and promote a secure environment for everyone. Thank you for your attention to this important matter.



STREET SWEEPING

Please Remove Cars from our Roads for Street Cleaning ****HOA Tuesday Mornings and PUD Wednesday Mornings****

As we enter the season of spring cleaning, it's time to give our streets a little TLC too! Street sweeping is an essential part of maintaining the cleanliness and functionality of our Indian Ridge neighborhood. However, it can be a hassle if cars aren't moved on designated street sweeping days. Let's explore why it's important to move your car and how we can make this process smoother for everyone.

Street sweeping serves several crucial purposes beyond just keeping our roads tidy and clear of dust. Street sweeping helps remove debris, pollutants, and litter from the roads, preventing them from entering our storm drains and waterways. This is crucial for maintaining water quality and protecting the environment. Clearing the streets of debris allows rainwater to flow freely into drains, reducing the risk of flooding during heavy rainfall. It also prevents clogs that can lead to standing water, which attracts pests and poses a health hazard while leaving behind mud piles. Removing dirt, leaves, and other debris from the streets improves visibility for drivers, cyclists, and pedestrians. It reduces the risk of accidents and creates a safer environment for everyone in the community.

Moving your car on street sweeping day doesn't have to be a headache. With a little planning and cooperation, we can make this process hassle-free for everyone. Take note of your neighborhood's street sweeping schedule and mark it on your calendar. **Here in Indian Ridge the HOA has their streets cleaned on Tuesday mornings and in the PUD the job is done on Wednesdays.** A reminder on your mobile phone the day before street sweeping can jog your memory and prompt you to move your car - or leave yourself a sticky note near your keys as a helpful reminder.

Keep an open line of communication with your neighbors about street sweeping days. Encourage each other to move cars and offer assistance if needed. Together, we can ensure that everyone complies with the parking regulations.

As responsible members of our community, it's essential to do our part in keeping our streets clean and safe for everyone. By moving our cars on street sweeping days, we contribute to a cleaner less dusty environment, improved drainage, and enhanced safety for all residents. Let's work together to make street sweeping days a seamless and efficient process. Thank you for your cooperation!



(An example of how our streets get missed by the street sweepers when cars are left on the street)

FOOD DRIVE-Tuesday, April 23, 2024, 9:00 a.m. -12:00 p.m.

It is time again to help our local neighbors in need! As you get ready to leave Indian Ridge and close your home for the summer, or make your next trip to the store, we ask that you please consider donating nonperishable food items to **Martha's Village and Kitchen**.

Martha's Village & Kitchen is one of the largest providers of homeless services and has served Coachella Valley's impoverished and homeless individuals and families for the past 31 years!

Volunteers will be on-site to collect your unexpired, non-perishable, unopened food donations on **Tuesday, April 23, 2024 from 9:00 a.m. – 12:00 p.m.** in front of the HOA Management Office at 173 Rainbird Circle.

Please provide the food in bags or boxes and you can also request a charitable donation receipt for tax purposes. Here is an example list of the items needed below:

- Canned Meat (Tuna, Chicken, Pork, Chili, etc.)
- Bag or Canned Beans
- Pasta Noodles
- Pasta Sauces
- Soups
- Canned Fruit & Vegetables
- Crackers
- Peanut Butter & Jelly
- Top Ramen/Cup of Noodle
- Water
- Granola Bars
- Cereal

In addition to food, they accept blankets, small working appliances, etc. We ask that you separate the food items from the blankets, small working appliance, etc.

If you would like to learn more about the organization or to make a charitable financial donation, please visit their website at marthavillage.org or contact Alex Vargas (760)347-4741 Extension 120 or Dalaney Blackmore – 760-347-4741 ext.119.

Thank you as always for your support!



LANDSCAPING COMMITTEE UPDATE

PUD

Your PUD Landscaping Committee continues our efforts to expeditiously replace all non-compliant grass, required by state mandates. Our primary efforts are now focused on renovating the areas along the perimeter walls located on Snow Creek, Gold Canyon, Fire Dance, and Arrowhead.

We appreciate your patience when renovation activities cause traffic congestion for our homeowners.

Sincerely,

Steve Doyen
PUD Landscaping Committee Chair

HOA

The HOA Landscape Committee meets monthly with representatives from our landscape company to discuss irrigation, landscape guidelines and maintenance schedules. This interaction ensures that the Committee is apprised of any landscape issues requiring attention.

During May, Pro Landscape will begin cutting back certain plants and shrubs within the HOA. This annual process is necessary in order to promote the rejuvenation and plant health going forward.

We continue to focus on turf reduction and installation of more drought tolerant plants in order to reduce water usage and cost to the HOA. Guidelines have now been approved to allow the installation of artificial turf on the street side of homes. Homeowners wishing to modify their street side landscape can contact Jolyn Johnson, Architecture and Compliance Manager at architectural@irhoa.com or 760-772-7234, ext. 229.

Sharon Severson
HOA Landscape Committee, Chair

Your committees sincerely appreciate our homeowner's patience while we continue our efforts to update the landscaping throughout our complex. Our goal is to steadily improve the contemporary appearance of our landscaping, while simultaneously reducing our irrigation and maintenance requirements.



MEET YOUR DIRECTOR OF FACILITIES MANAGEMENT

Joe Rice
Director of Facilities Management

**Q. Can you tell us something about yourself?**

A. I was born in Honolulu, Hawaii, and relocated to the small town of Plattsburgh, in upstate New York, at the age of 3. After graduating from high school, I completed one semester of college before deciding to enlist in the United States Marine Corps. My initial duty station involved guarding national assets at Strategic Weapons Facility Atlantic in Kings Bay, Georgia, where I attended multiple schools, including Designated Marksman School and Infantry Squad Leaders Course.

Following this assignment, I was stationed in Twentynine Palms, California, serving as an Infantry Squad Leader with Kilo Company, 3rd Battalion, 4th Marines. I undertook a 7-month deployment to Afghanistan in 2009. Upon returning, I was assigned to the Twentynine Palms Base Range, where I became a Combat Marksmanship Trainer and assisted in range operations. It was during this time that I began competitive shooting, achieving the highest qualification score ever shot to date at Twentynine Palms and securing first place in the "Best in the West" competition among all military branches on the West Coast.

While stationed in Twentynine Palms, I met my wife, a Palm Springs native, and decided to transition out of the military to start a family after my contract ended in January 2011. We now have two children, along with three dogs and three cats.

I resumed full-time college studies for approximately one year before joining Indian Ridge, where I continued my education for an additional two years while balancing family life. Eventually, I chose to focus my efforts on my family and career at Indian Ridge, where I have been ever since.

(Meet your Director of Facilities Management, continued)

Q. How long have you been with the company?

A. I have been with Albert Management for 7 ½ years but have been working at Indian Ridge for 12 years.

Q. How has your role evolved over time since you have been here?

A. I came to Indian Ridge in July of 2012 in the position of Post Commander working for Universal Protection Services, providing security services to Indian Ridge. 6 months later, on Jan. 1, 2013, I was hired by Monarch Management and brought into the HOA office as the Security Manager. I was the Security Manager for about a year when I took on the role as Community Services and Facilities Manager. Besides a title change to Facilities Director, I have been in this role ever since.

Q. What's one thing that surprised you about your current role?

A. How much there was to learn, how little I knew, and how much there is still to learn. Education is ongoing and things are forever changing.

Q. How did you get started in the industry?

A. After getting out of the Marine Corps in 2011, I took up a security job with Universal Protection Services while attending college. In July of 2012, I was asked by a Universal Protection Services Account Manager if I wanted to take a Post Commander position at Indian Ridge. At the time, Indian Ridge was being inundated with burglaries and I was tasked with improving the security operations and reducing burglaries. In 2011 there were 36 burglaries at Indian Ridge and by July of 2012 there were already 22 burglaries. After about 6 months of making security improvements and reducing burglaries by over 90%, I was asked if I wanted to work for the management company. January 1, 2013, I was brought in house and started working directly for the management company.

Q. If you could have any superpower, what would it be?

A. The ability to fly!

Q. What's the best advice you can give to someone who just started in their career?

A. Be humble, be flexible, ask questions, and learn as much as you can about your job and the community. You can learn a lot about the community and the history of the community from the homeowners. What they like, what they don't like, and what works well. They have been my greatest resource for knowledge of the community and operations within the community.



COMMUNITY DIRECTORY

MAIN GATE

Gate, Access, Security, and
After Hours Issues

(760)-772-7240

irsecurity@irhoa.com - direct email for Main Gate.

www.gateaccess.net - website to enter guests/vendors for
community access.

****Dial 911 for Emergencies**

MANAGEMENT COMPANY

Albert Management, Inc.
41-865 Boardwalk Ave. Ste. 101
Palm Desert, CA 92211
(760) 346-9000

www.albertmgmt.com

Payment Address:
Indian Ridge (HOA) (PUD)
C/O Albert Management
P.O. Box 98175
Phoenix, AZ 85038-0175

HOA AND PUD ADMINISTRATION OFFICE

173 Rainbird Circle
Palm Desert, CA 92211

HOURS OF OPERATION

Monday- Friday
8:30 a.m. – 4:30 p.m.
(CLOSED FOR LUNCH)
12:00 p.m. – 1:00 p.m.

Main (760) 772-7234
Fax (760) 772-7239

ASSOCIATION STAFF

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gm@irhoa.com
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MAINT./JANITORIAL STAFF
Leo Escatel/Maria Quintero-HOA
Jose Aceves/Abigail Urias - PUD



INDIAN RIDGE COUNTRY CLUB

Main Club Number
(760) 772-7272

Member Billing/Accounting
(760) 834-6302

Membership
(760) 772-7281

On Site Sales
(760) 776-7070

Tennis, Health & Fitness
(760) 772-4432

Spa
(760) 772-7277

Golf Pro Shop
(760) 772 - 7222

Golf Course Maintenance
(760) 772-7212

Arroyo Grille
(760) 772-7272 Ext. 2137

JK's Café Take-Out
(760) 772-7273

Ridge Room
(760) 772-7272 Ext. 2167

Special Events & Catering
(760) 834-6318

UTILITIES

Spectrum
(833) 697-7328 / spectrum.com
24 hours a day / 7 days a week
Customer Service, Billing and Payments,
and Technology Support

Frontier Communications
(855) 892-0992

Burrtec Waste
(760) 340-2113
Trash pick-up: Monday

Coachella Valley Water District
(760) 398-2651

So Cal Edison
(800) 611-1911

So Cal Gas
(800) 427-2200