



# Indian Ridge Community Quarterly

April 2019

Issue 8, Spring 2019

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## **SMILE: YOU'RE ON THE SPEED DOLLY RADAR!**

### **MESSAGE FROM THE GENERAL MANAGER**

Dear Indian Ridge Homeowners:

The Association Office wants to hear from you whenever something is not working or needs improvement. Many of you have heard from me lately; I have been sending out letters to property owners whose vehicles are recorded speeding by the Speed Dollies placed within the Community. Both the HOA and PUD Boards of Directors have tasked this Office with enforcing the 20 MPH Community speed limit as part of the Associations' governing documents as well as general concerns about traffic safety.

So far this year, I have viewed almost 1,200 videos of speeding cars, sent out over 100 letters, and deactivated 15 vendor Sirit Tags because of excessive speeding. I am pleased to report that the number of videos I need to review per week has declined significantly now that the Community is more "self-conscious" about our 20 MPH speed limit.

Remember the "Basic Speed Law": you may never drive faster than is safe for current conditions. Pedestrians, bicyclists, and golf carts share our busy streets with cars and trucks. Unfortunately, we have had accidents with and without injuries. Please be cautious and mindful on our streets and cart paths.

Thank you for your care and cooperation.

Jeri L. Mupo  
General Manager  
Indian Ridge Homeowners Associations

## MORE ABOUT HEALTH & SAFETY CONCERNS: CARS, CARTS, PEDESTRIANS AND CANINES

### *STOP MEANS STOP*

Hopefully you've noticed new Speed Limit enforcement signs placed at the entrance gates to the Community. Please respect STOP signs and the Speeding Limit of 20 MPH. The multiple signs throughout the Community are of no use if you don't heed them.

Drivers of all vehicles, including Golf Carts, must follow the posted 20 MPH speed limit, come to a complete stop at stop signs, and be vigilant for walkers, joggers, cyclists, children, and pets.

Golf Carts are not toys; they may even be weapons. Children are not permitted to operate golf carts. The operation of any vehicle on Association property requires a current license or permit. Golf Carts do not have the right of way and must yield to cars on the road.

Vendors with Sirit Tags are now issued a decal, affixed on their back window, for identification purposes. Notice speeding or improper parking? Report the decal number to the Main Gate or to Joe Rice, Community Services & Facilities Manager at (760) 772-7234 or to [joe@irhoa.com](mailto:joe@irhoa.com).

Pedestrians should walk close to the curb, not in the middle of the street. Wear brightly colored clothing and/or reflectors at night so you can be visible to oncoming traffic.

Dogs are not allowed in the pool areas, nor are "doggy bags". Please use a "doggy bag" to clean up after your pet and throw the bag into your own trash receptacle (not in a neighbor's, not at the curb). Most of our residents are responsible pet owners – every pet owner should be. Included in this is keeping your dog controlled on a leash in the common area and being respectful of your neighbor's green grass.

### **"CHECK, PLEASE" - SIRIT TAG PROTOCOL**

Lily Avina, our Customer Service Specialist, spends much of her day renewing and issuing new Sirit Tags and would like to remind you that The Management Office does not accept cash or credit cards. Please bring a check or money order payable to "Indian Ridge" when purchasing a new Sirit Tag. New homeowners may be issued two Sirit Tags free of charge, and there is no charge for renewing Sirit Tags. Replacement Sirit Tags or Sirit Tags for new vehicles cost \$20 (\$25 for Vendors).

Sirit Tags need to be renewed every three (3) years. If your Sirit Tag was issued in 2016, please check your expiration date! The 5-digit number on your passenger side headlight's Sirit tag identifies you and your vehicle model and make in the Administration Office's records.

### HOA Board of Directors

Jim Loeb, President  
Dianne Knapp, Vice President  
George Bers, CFO  
Sharon Severson, Secretary  
Steve Heiferman, Director  
Joel Mark, Director  
Dan Newell, Director

This Quarter's  
HOA Board Meetings:  
April 24 at 1:30 p.m.  
May 29 at 1:30 p.m.  
June 26 at 1:30 p.m.

Administration Office  
Conference Room  
173 Rainbird Circle

### PUD Board of Directors

Doug Lindal, President  
Jim Stubbs, Vice President  
Pete Williams, CFO  
Judy Friedman, Secretary  
Ron Anderson, Director  
Jan McDonald, Director  
Michael Sacks, Director

This Quarter's  
PUD Board Meetings:  
April 30 at 8:00 a.m.  
May 28 at 8:00 a.m.  
June 25 at 8:00 a.m.

Administration Office  
Conference Room  
173 Rainbird Circle

To renew your Sirit Tag, please bring in your current vehicle registration and proof of insurance or email or fax the information to us. If you no longer drive the vehicle that has been registered with the Office, please inform us so that the corresponding Sirit Tag may be disabled. Verify your expiration date and sign up for automatic email reminders by calling Lily at (760) 772-7234 Ext. 223 or emailing [customerservice@irhoa.com](mailto:customerservice@irhoa.com).

## TRASH DISPOSAL

Trash pick-up day throughout the Indian Ridge community is on **Mondays**. Homeowners may subscribe to Burrtec's curbside service ("Pull Out Yard Service") at a cost of \$10.53, billed quarterly (\$31.59) whereby the trash collector will pull your bin(s) from your side enclosure and return them after emptying them. Contact Burrtec at (760) 340-2113 or at [customerservice@burrtecdesert.com](mailto:customerservice@burrtecdesert.com) for more information.

Per the Associations' Rules and Regulations, the dumpster is for household trash overflow only. We believe contractors working on homeowner projects are dumping trash. Architectural approvals and the Rules and Regulations require that, *"All trash and debris generated from improvements shall be disposed outside of the Association."* In the last 6 months, the Associations have been fined over \$4,000 for hazardous waste dumping. Please remind your vendors not to use the dumpster. Improper use is expensive to you.

In order to dispose of large, bulky items that do not fit in the regular trash bin, residents can contact Burrtec at (760) 340-2113 to schedule a Bulky Item Pick-up. Place up to four items at the curb by 6:00 a.m. on your regular trash day. This service can be used weekly and is offered at no charge to residents. Homeowners can also dispose of E-Waste (old televisions, computer monitors, other electronic devices with a plug or circuit board) by contacting Burrtec at least 48 hours in advance of their regular service day to schedule a Bulky Item Pick-up. Residents may also drop off small E-Waste to Burrtec's Recycle Center located at 41-800 Corporate Way (behind the Hovley Post Office in Palm Desert), Monday through Friday, from 9 a.m. to 4 p.m., excluding holidays. Please bring your printer ink and toner cartridges to the Administration Office for recycling.



## "COMMUNITY" CATS

Indian Ridge has a population of "community" cats, ownerless stray or feral cats who live outdoors. At least one of our homeowners has adopted a former community cat into his home, and over 20 other cats have been trapped; but help is still needed in the Indian Ridge Trap, Neuter, Return (TNR) program. A tipped left ear is the sign of a spayed/neutered and vaccinated community cat. Staff members at the Coachella Valley Community Cat Program are ready to coach residents in trapping our free roaming cats so they can be spayed/neutered to prevent over-population. Please call Samantha at (760) 784-0548 for more information, and be aware that the Best Friends funding for this program expires next March.

Your participation in a “group trapping event” to take place in the next couple of weeks can make a dent in the community cat population. Please call Sharon Ochoa at (949) 395-8303 or email her at [sharonochoa@gmail.com](mailto:sharonochoa@gmail.com) for more information. Let Sharon know where you see kittens, as these young cats are adoptable.

Both dry and wet cat food have been found in pool locations, creating a health and safety issue in pool areas and attracting other wildlife such as coyotes and rodents. We urge you not to feed the community cats.

## POOL HEATING AND MAINTENANCE SCHEDULES

Pool and Spa heaters are now on for Spring Break until April 29<sup>th</sup>, after which time all heaters are turned back off unless a homeowner has requested that a given pool be kept on for a specific period of time (HOA pools on rotation are excluded). Heater hours are from 7 a.m. to 10 p.m. Pool temperatures are set not to exceed 82 degrees; spa temperatures are set not to exceed 102 degrees. All heaters will be turned off after Memorial Day. As part of the HOA’s four-year rotation schedule, pools 3, 5, 7, 9, 11 will not be heated during the 2019 calendar year except during Spring and Winter breaks.

**PUD** pools are serviced Tuesdays, Thursdays, and Saturdays.

**HOA** pools are serviced Mondays, Wednesdays, and Fridays.

Remember that neither Dogs nor “doggy waste bags” are allowed in the pool areas.

Please report a pool or public bathroom issue to the Facilities Department by email to: [melissa@irhoa.com](mailto:melissa@irhoa.com) or phone: (760) 772-7234 Ext. 224 (“Option 5”).

## IMPORTANT GATE ACCESS, PATROL AND SECURITY REMINDERS

Thank you for your vigilance in helping to keep our Indian Ridge Community safe. Remember to:

Keep your permanent guest and vendor list updated. Purge vendors you no longer use immediately so they cannot access the property using your name and address. You can do this online at [www.gateaccess.net](http://www.gateaccess.net) or by calling the Main Gate at (760) 772-7240 or the Administration Office at (760) 772-7234 during business hours. Please advise your guests that motorhomes and trailers are not allowed to be parked overnight in the Indian Ridge Community.

Ensure that you designate vendors as *vendors* (people who do work at your home) and *not guests*. Otherwise you will be responsible for the vendor that you have designated as a guest.

Whereas you may enter temporary and permanent vendors and guests on [gateaccess.net](http://gateaccess.net), the vacation watch module is no longer accessible. Patrol is not authorized to conduct vacation watch services for individual homeowners. Many of our homeowners already employ independent home watch service providers; we encourage you to ask your neighbors for referrals.

Whether or not you use a security system, let common sense guide you:

Keep your doors locked and/or set your alarms, even when you are home and *especially* while you are sleeping. Placing a security bar in your sliding door is always a good idea. Lock your vehicles and do not leave items in plain sight, especially anything valuable.

Please report any suspicious activity you see to the Main Gate at (760) 772-7240, such as someone tailgating through the gates, going through mailboxes, and anything else that seems out of place. It is always better to err on the side of caution.

## REMODELING OR UPDATING YOUR PROPERTY

If you are considering any exterior upgrades to your home, please consult with Doris Urbina, Architectural and Compliance Manager, for any projects that may require Architectural Committee approval ([architectural@irhoa.com](mailto:architectural@irhoa.com); (760) 772-7234 Ext. 229). Doris will answer your questions and guide you through the process. Please do not assume that your contractor has obtained approval for you. Per your CC&Rs, you, as the homeowner, are responsible for submitting the necessary paperwork and securing approval before starting any project. Doris must receive your application 10 days prior to the next scheduled Architectural meeting.

Just a few of the items that require prior approval from the Architectural Committee include:

- Yard and Courtyard Decorative Items or Art Objects
- Windows and Garage Doors
- Courtyard Gate Entry Doors Modified to Contain Pets
- Placement of Air Conditioning Units

Four new paint schemes have just been introduced to our current paint palette. Please call or email Doris for details on these new colors. PUD Homeowners, please watch for an Eblast about your painting schedule.

## FRONTIER CABLE & INTERNET UPGRADES

Our FiOS® by Frontier® contract upgrades entitle homeowners to high-speed broadband with FiOS Internet 100/100 Mbps, the “Ultimate” channel lineup (over 370 channels including Pac 12 Network and Tennis Channel), and an additional HDTV box at no additional cost. The contract does not include telephone service. When you call Frontier at the dedicated bulk customer service number, **(844) 660-0648**, verify that you are receiving the “Indian Ridge” customer package benefits, as described above. The equipment you have under this option are: 1 wireless Router, 1 HD Set Top Box, 1 HD DVR, and 1 Digital Adaptor. According to the contract upgrade, Indian Ridge residents will be able to exchange their HD Set Top Box, HD DVR, Routers and Digital Adaptor Converters for another piece of equipment without incurring a “non-recurring charge” **until May 1, 2019**. After May 1<sup>st</sup>, new residents will incur an \$80.00 activation fee to establish new service.

**It is important that you reach the Bulk Services center at 844-660-0648, option 2, not the 800 number that appears on your bill. The “retail” 800 number service desks do not have access to Indian Ridge contract and account information. The Bulk Services operation hours are Monday – Friday, 5 a.m. to 6 p.m. PST and Saturday 5 a.m. – 5 p.m. PST (no Sunday hours).** Have your Frontier account number and the 4-digit PIN which appears on your Frontier bill available. Some upgrades are able to be made without a technician appointment; others will require a technician to set up or exchange your equipment. You may make an appointment up to one month in advance.

**\*\*Be alert to any “beeping” sounds coming from the Verizon/Frontier equipment box located in the garage or an enclosed outdoor area where the trash cans, electric meter, and gas meter are located; this is indicative of a failing and ready to be replaced back-up battery in the Frontier equipment.\*\***

## MAINTENANCE SERVICE REQUESTS

Please report landscape issues to the Administration Office. The Community Services and Facilities Department tracks and resolves service requests that are called in or emailed to us. If you report a problem directly to the landscape staff, your communication may not be conveyed accurately or thoroughly. For questions or concerns regarding landscaping or another maintenance issue, please email [melissa@irhoa.com](mailto:melissa@irhoa.com), or phone the office at (760) 772-7234 Ext. 224. In addition, please phone or email us (or the Main Gate, if after hours) if you observe broken sprinkler heads or excessive water run-off.

## ASSESSMENT PAYMENT OPTIONS

Your Assessments are due on the 1<sup>st</sup> of each month and considered delinquent on the 16<sup>th</sup>. Homeowners whose monthly assessments are not received by the 16<sup>th</sup> will be levied a late charge of 10% of the delinquent assessment. Your payment options are as follows:

### **ACH Debit – Automatic from Your Checking or Savings Account**

Many homeowners utilize our automatic debit payment service through the Association's bank, Pacific Premier Bank. Your monthly assessment is automatically withdrawn from your bank by Pacific Premier Bank and deposited in to the Association's bank account on the first business day following the fifth of the month. The payment will post to your homeowners account automatically when the processing is completed each month by the bank. No late fees, stamps or remembering on your part, just sign up for the service – the rest is taken care of for you each and every month thereafter.

### **Your Online Bill Pay Service**

Some homeowners prefer to use their own bank's online payment services. When using this system through your bank, please make sure the payment is paid to the order of the name of your specific Association (Indian Ridge HOA or Indian Ridge PUD HOA) and include your account number in the appropriate location and the mailing address, as listed below.

### **Coupon Book – You Mail the Payment**

Each year the Association provides coupon payment books to those not on automatic debit payment services mentioned above. It is very important to utilize these payment coupons when making your payments, as the coupons are encoded for efficient and accurate posting of payments. For the most efficient and accurate processing, your check should always be payable to the specific name of your Association and mailed with the payment coupon directly to the Association bank lockbox address.

Please mail your payments directly to:

Indian Ridge Homeowners Association  
c/o Albert Management Inc.  
PO Box 51430  
Los Angeles, CA 90051-5730

### **In Person – Drop off Your Payment**

Some homeowners prefer to drop off their payments at the on-site HOA office each month. While convenient, making regular monthly payments at the office delays processing since these payments still have to be sent to the bank lockbox for processing. If you prefer to deliver your payment to the Association or management office, please still include your payment coupon to assist us in accurate and timely processing.

Please contact Shannon Abner, Office Manager, at [officemanager@irhoa.com](mailto:officemanager@irhoa.com) with any questions.

## ONLINE ACCESS TO INFORMATION: [www.indianridgecc.com](http://www.indianridgecc.com)

Indian Ridge Homeowners may now go to [www.indianridgecc.com](http://www.indianridgecc.com) for one-stop access to all things Indian Ridge. Click on “HOA” at the Indian Ridge Landing Page to gain access to important documents and forms, to view your account activity and work order status, and to catch up on Board and Committee activity by reading notes and minutes.

Two email addresses per household may be registered with the Administration office for distribution of important information about your Indian Ridge Community. Find the “Email Distribution Form” on the Caliber portal, email Shannon Abner at [officemanager@irhoa.com](mailto:officemanager@irhoa.com) for the form, or visit us at the Office, 173 Rainbird Circle.

You can provide alternate addresses to the Administration Office for mail. Please contact Shannon Abner at [officemanager@irhoa.com](mailto:officemanager@irhoa.com) for details.

## HOA OR PUD?

What’s a CID, HOA, PUD? Condominiums and Planned Unit Developments are the two most common forms of Common Interest Developments in California. A Common Interest Development (“CID”) is descriptive not only of a certain type of real estate and form of home ownership, but also of a lifestyle.

Indian Ridge is described as a master-planned golf course community consisting of a country club and two homeowners’ associations, the Indian Ridge Homeowners Association (“HOA”) and the Indian Ridge PUD Homeowners Association (“PUD”). So now that we have our CID, HOA and PUD acronyms sorted, let’s break out their relevant context.

A CID allows individual owners the use and common ownership of private residential property and provides for a system of self-governance through an association of the homeowners within the CID. The association controls use of the common property; and the governing documents establish the procedures for governing the association, the rules which owners must follow in the use of their individual lots or units as well as the common properties, and how owners are assessed to finance the operation of the association and maintenance of the common properties.

The terms *Condominium* and *PUD* refer to *types of interests* in land, not to physical styles of dwellings. The owners of a unit within a typical Condominium project own 100% of the unit, as defined by a recorded Condominium Plan, in addition to a fractional or percentage interest in all common areas of the Condominium project. The owners of a lot within a PUD own the lot which has been conveyed to them as shown in the recorded Tract Map or Parcel Map, and the structure and improvements thereon. In addition, they receive rights and easements to use in common areas owned by another, frequently a homeowner's association, of which the individual lot owners are members.

The above are basic descriptions and should not be considered legal definitions. For more information, see <https://www.clta.org>.

### **The Indian Ridge Homeowners Association (HOA)**

The HOA consists of 467 homes and 21 pools in the northerly half of the community. These homes are developed as condominiums and are governed by the Indian Ridge Homeowners Association. Homeowners within the Association pay dues based on the Unit’s product type. Specific items paid for out of the assessments include, but are not limited to:

- ✓ Maintenance and replacement of common area landscaping inside and outside the perimeter walls around Indian Ridge
- ✓ Insurance including earthquake on structure of Units
- ✓ Maintenance of common area pools and spas
- ✓ Maintenance of all interior streets
- ✓ 24-hour security
- ✓ Cable television and Internet service
- ✓ Trash and recycling collection
- ✓ Exterior painting and roof maintenance on Units
- ✓ Maintenance of all private yard areas
- ✓ Tree trimming in all private yard areas
- ✓ Water and electricity of all private yard areas
- ✓ Maintenance of sprinkler system of all private yard areas
- ✓ Exterior pest control of Units (Limited common use areas are Homeowners' responsibility.)

### **Indian Ridge Planned Unit Development Homeowners Association (PUD)**

The PUD Association consists of 601 individually deeded lots and homes and 17 pools in the southern half of the community. These homes are governed by the Indian Ridge PUD Homeowners Association. Homeowners within the PUD Association own and are responsible for their individual lots, homes, and improvements. PUD homeowners pay dues to the PUD Association, which are used for the general purpose of preserving and operating the Association and for promoting the creation, health, safety, welfare, common benefit and enjoyment of homeowners, for services which include:

- ✓ Maintenance and replacement of common area landscaping inside and outside the perimeter walls around Indian Ridge
- ✓ Maintenance of common area pools and spas
- ✓ Maintenance of all interior streets
- ✓ 24-Hour security
- ✓ Cable television and Internet service
- ✓ Trash and recycling collection

The HOA and PUD Associations cooperate and share expenses on various matters of mutual interest, including security and guard service, management and administrative offices.

## **YOUR HOA & PUD COMMITTEES WELCOME YOUR PARTICIPATION**

HOA and PUD Committee members are integral to maintaining and improving the Indian Ridge Community. Please participate on one of the Committees specific to the HOA and PUD or Joint Committees combining HOA and PUD members. Do not let your absence during the "away season" discourage you from volunteering as a Committee Member. There are no meetings held in August, and "virtual" attendance at meetings is commonplace; many members communicate telephonically or by internet when away from their Indian Ridge homes.

**The PUD and the HOA Architectural Committees** strive to maintain the architectural standards and conformity which exists in our community. The Committee also works to ensure that the harmony of external design complements the existing design of the community, while also trying to encourage the residents to update their homes. The PUD encourages new landscaping, garage doors, driveways, walkways, entry gates

and patio areas. The HOA Architectural Committee meets on the first Tuesday morning at 9:00 a.m. and the PUD Architectural Committee meets on the second Tuesday afternoon at 2:30 p.m. of every month.

**Finance Committee** members are responsible for working with Management to establish the annual Operations Budget and gain approval for the yearly budget. The Committees review the finances of the HOA and the PUD, respectively, and make recommendations to the Boards. The Chairperson typically provides a monthly financial summary to their Board of Directors. The HOA Finance Committee meets on the second Thursday afternoon of every month at 3:00 p.m.; the PUD Committee meets variously.

**The HOA Landscape Committee** assists the Board of Directors by monitoring all landscape and pest control matters and providing gathered information for review and evaluation by Management and the Board. Their goal is to maintain the highest standards of landscape excellence, by insuring that the landscape maintenance is performed per specifications and on a timely basis as scheduled, in order to preserve and enhance the beauty of the HOA community. This Committee meets on the first Wednesday morning of each month at 8:15 a.m.

**The PUD Landscape Committee** monitors and makes recommendations regarding maintenance, appearance, and quality of PUD Common Area Landscape in conjunction with Management and on behalf of the PUD Board of Directors. Their goal is to maintain high standards of landscape excellence and ensure the landscape maintenance is performed on a timely basis as scheduled or needed, in order to preserve and enhance the beauty of the Indian Ridge PUD. The Committee meets on the second Tuesday afternoon of each month at 1 p.m.

**The Joint Emergency Preparedness Committee (EPC)** is responsible for emergency planning and preparation and community education. Resident volunteers are needed to serve in an emergency as radio operators (simple training provided) and medical team members (those with current or former first aid or medical training). The EPC meets monthly on the penultimate Tuesday afternoon at 1 p.m. To volunteer to support Indian Ridge in an emergency or to find out more about automatic gas shutoff valves, contact Catherine Krueger, Emergency Preparedness Committee Chairperson, [kruegercath@gmail.com](mailto:kruegercath@gmail.com), 206-972-9484.

**The Joint Security and Safety Committee** discusses safety issues within the community and makes recommendations to the Boards on their findings. The Committee is focused on speed enforcement alternatives in both the HOA and PUD. The Committee reminds Indian Ridge residents to be aware of securing your own property and reporting any suspicious activity to either our Security Staff and/or the Riverside County Sheriff's Department. This Committee meets on the first Thursday afternoon of each month at 2 p.m.

**The Joint Community Planning Committee (CPC)** is charged with the investigation and the development of formal recommendations to the Boards of Directors of each of the three parties, the HOA, the PUD and the IRCC, concerning long-range plans and shorter-term actions to improve the overall economic and social well-being of the Indian Ridge Community. Meetings take place November through May on the first Tuesday afternoon of the month at 2 p.m.

## 2019-2020 HOA & PUD BOARDS OF DIRECTORS AND COMMITTEE MEMBERS

### HOA Board of Directors

Jim Loeb, President  
Dianne Knapp, Vice President  
George Bers, Chief Financial Officer  
Sharon Severson, Secretary  
Steve Heiferman, Director  
Joel Mark, Director  
Dan Newell, Director

### HOA Architectural Committee

Thomas Knapp, Chair  
Bonnie Fox  
Stanley Kravitz  
Sharon Severson, Board Liaison

### HOA Landscape Committee

Sharon Severson, Chair/Board Liaison  
Wayne Lansche  
Kathie Latting  
Dan Newell  
Judy Newell  
Andrea Rifkin  
Patti Thinger

### HOA Finance Committee

George Bers, Chair/Board Liaison  
Howard Fox  
Larry Hart  
Jim Katz  
Jerry Pusch

### Joint Emergency Planning Committee

Catherine Krueger, Chair  
Penny Englert Paul Fishman  
Philip Faraci Mike Pascavage  
Paul Hinkes Thomas Silman  
Tony Lord  
Jan McDonald, PUD Board Liaison  
Jim Loeb, HOA Board Liaison  
Ward Becker, IRCC Liaison

### Joint Website Committee

Dianne Knapp  
Doug Lindal  
Sharon Ochoa

### PUD Board of Directors

Doug Lindal, President  
Jim Stubbs, Vice President  
Pete Williams, Chief Financial Officer  
Judith Friedman, Secretary  
Ron Anderson, Director  
Jan McDonald, Director  
Michael Sacks, Director

### PUD Architectural Committee

Jeff Halpern, Chair  
Margaret Baim  
Allen Bauman  
Jackey Gray  
Barbara Koch  
Judith Friedman, Board Liaison

### PUD Landscape Committee

Patrick Corasiniti, Chair  
Steven Doyen  
Cyril Honz  
Dave MacFarlane  
Cheryle Nesbit  
Ginny Rowlette  
Jim Stubbs, Board Liaison

### PUD Financial Review Subcommittee

Doug Lindal  
Jim Stubbs  
Peter Williams

### Joint Security and Safety Committee

Pat Martin, Chair  
Ron Anderson Steve Heiferman  
Hank Friedman Luis Ochoa  
Kenneth Raya  
Jim Loeb, HOA Board Liaison  
Michael Sacks, PUD Board Liaison

### Joint Community Planning Committee

Doug Lindal, Chair  
Jim Geisbauer Dianne Knapp  
Jim Stubbs Joel Mark  
Tom Obenberger Sharon Ochoa

**Main Gate**

Gate Access, Security and  
After-Hours Issues  
(760) 772-7240  
www.gateaccess.net  
[irsecgate@gmail.com](mailto:irsecgate@gmail.com)

**\*\*Dial 911 for Emergencies\*\***

**Management Company**

Albert Management, Inc.  
41-865 Boardwalk Ave. Suite 101  
Palm Desert, CA 92211  
(760) 346-9000  
www.albertmgt.com

**Payment Address:**

c/o Albert Management  
P.O. Box 51430  
Los Angeles, CA 90051-5730

**HOA and PUD Administration Office**

173 Rainbird Circle  
Palm Desert, CA 92211

**HOURS OF OPERATION**

Monday – Friday  
8:30 a.m. – 4:30 p.m.  
(CLOSED FOR LUNCH  
12:00 p.m. – 1:00 p.m.)

Main (760) 772-7234  
Fax (760) 772-7239

**Association Staff**

Jeri Mupo  
General Manager  
[gm@irhoa.com](mailto:gm@irhoa.com)  
(760) 772-7234 Ext. 225 or Dial 6

Joe Rice  
Community Services & Facilities  
Manager  
[joe@irhoa.com](mailto:joe@irhoa.com)  
(760) 772-7234 Ext. 231 or Dial 5

Doris Urbina  
Architectural Compliance Manager  
[architectural@irhoa.com](mailto:architectural@irhoa.com)  
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Office Manager  
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Claudia Golden  
Assistant Manager  
[assistantmanager@irhoa.com](mailto:assistantmanager@irhoa.com)  
(760) 772-7234 Ext. 227 or Dial 6

Melissa Porras  
Community Services &  
Facilities Assistant  
[melissa@irhoa.com](mailto:melissa@irhoa.com)  
(760) 772-7234 Ext. 224 or Dial 2

Lily Avina  
Receptionist  
[customerservice@irhoa.com](mailto:customerservice@irhoa.com)  
(760) 772-7234 Ext. 223 or Dial 0

**Maintenance Staff**

Jose Aceves  
Eric Escobar  
Juliana Alvarez  
Maria Montoya

**Utilities**

**Frontier Communications**

**(844) 660-0648**

**Monday – Friday, 5 a.m. to 6 p.m. PST and**

**Saturday 5 a.m. – 5 p.m. PST**

**(no Sunday hours)**

**Burrtec Waste**

**(760) 340-2113**

**Trash pick-up: Monday**

**Coachella Valley Water District**

**(760) 398-2651**

**So Cal Edison**

**(800) 611-1911**

**So Cal Gas**

**(800) 427-2200**

**HOA and PUD Administration Office**

**173 Rainbird Circle**

**Palm Desert, CA 92211**

**(760) 772-7234**

**(760) 772-7239 fax**

**HOURS OF OPERATION**

**Monday – Friday**

**8:30 a.m. – 4:30 p.m.**

**(CLOSED FOR LUNCH**

**12:00 p.m. – 1:00 p.m.)**



**Indian Ridge Country Club**

**Main Club Number**

**(760) 772-7272**

**Member Billing/Accounting**

**(760) 834-6302**

**Membership**

**(760) 772-7281**

**On Site Sales**

**(760) 772-7274**

**Golf Pro Shop**

**(760) 772-7222**

**Golf Course Maintenance**

**(760) 772-7212**

**Tennis, Health & Fitness**

**(760) 772-4432**

**Spa**

**(760) 772-7277**

**Arroyo Grille**

**(760) 772-7272 Ext. 2137**

**JK's Café Take-Out**

**(760) 772-7273**

**Ridge Room**

**(760) 772-7272 Ext. 2167**

**Special Events & Catering**

**(760) 834-6318**

**Main Gate**

**Gate Access, Security and**

**After-Hours Issues**

**(760) 772-7240**

**[www.gateaccess.net](http://www.gateaccess.net)**

**[irsecgate@gmail.com](mailto:irsecgate@gmail.com)**

**Dial 911 for Emergencies**