INDIAN RIDGE COMMUNITY QUARTERLY

The official newsletter of the Indian Ridge Homeowners Associations



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Message from the General Manager

By Jeri Mupo, General Manager

Be Sure You're Secure

Even though we live in a gated community, we cannot take security for granted. We have experienced several crimes that involve the theft of a vehicle, golf cart, and other personal property.

Security reports that many of the car burglaries were committed because the vehicle was unlocked, entry was made through an unlocked side garage door and personal property is being left on golf carts and in cars.

Though entry to Indian Ridge is through a guarded gate or gates controlled by access devices, it is still possible for an intruder to scale a fence and gain entry.

We need to be diligent in protecting our vehicles, personal property, and especially ourselves. Please read the article in this edition of the Newsletter that include tips to follow.

Together, we are the solution!

MESSAGE FROM THE HOA BOARD PRESIDENT

As the old Chinese saying reportedly goes, "May you live in interesting times." The past several years certainly has been interesting times, but I am pleased to report that things here at the Indian Ridge HOA remain upbeat and hopeful.

Despite our challenges, your Board has continued to chart a constructive course for our HOA neighborhood in many areas. Most important, as you will be seeing shortly, we have overhauled and updated our organic documents – our CC&Rs, Rules and Regulations and Bylaws – for the first time in about fifteen years to bring them current with various changes in the law and to clarify a few smaller points that have been the source of occasional past confusion.

In addition, in the ballots expected to go out to you for your consideration in the next week or so, you will see that Board has proposed the inclusion of a "Homeowners' Bill of Rights" to clearly articulate what you can expect as a valued homeowner going forward as part of our prioritizing a "customer service" approach to HOA governance.

As important, the ballot also will contain your Board's response to the recent California Legislature's mandate that no minimum rental term can exceed 30 days. The way the law is written, the choice we now have under the new law (absent an expensive and probably uphill legal fight – including a special assessment to cover the costs of such a protracted legal battle) is not a choice between a 90-day limitation and a 30-day limitation. Rather, the only practical choice we have given the Legislature's mandate is a 30-day limitation or no limitation at all. Accordingly, we hope you will approve this change as well to obtain the maximum protection we can adopt to prevent weekend and "festival" rentals until such time, if ever, the law may change, or local authorities may permit a longer limitation minimum here in Palm Desert.

We thank you in advance for your support of both proposals – the general update amendments and the rental minimum limitation – as we believe they both are necessary to a smoother and more responsive administration of the HOA.

Part of the reason for the Board's progress during the past "interesting times" is the work of our two newly-reelected Board members George Bers and Dan Newell – to whom we offer our congratulations and thanks for stepping up to serve another term on your Board.

Finally, once again, I encourage your input at any time, which is one of the most important components to a successful HOA administration. You can email me any time at jmark4law@gmail.com or, if you happen to be out on the course, feel free to stop by whenever you may see me out on my "patio office" just behind the 7 Grove tee box.

Joel Mark HOA President

MESSAGE FROM THE PUD BOARD PRESIDENT

One topic on my mind these days is security around the Indian Ridge community. With our six-foot perimeter wall and controlled access gates we can all get lulled into a false sense of security in this, our own 'Little Disneyland'. But the recent rash of security incidents - stolen cars & golf carts, thefts from cars, missing golf clubs, pool equipment disappearing - should serve as a wakeup call. We all need to do our part.

Homeowners leaving golf clubs on their cart while parked in driveways & on the street; golf carts with keys in plain sight; cars unlocked (some with keys or fobs) or garage doors open; all invite bad activity. Lock your homes, especially at night and arm your security systems. As our General Manager put it in her recent memo reporting these incidents, we need to make Indian Ridge a "hard-target". A community that takes appropriate measures to minimize existing risks makes for an unattractive target, thus encouraging the bad actors to move on elsewhere.

For their part, the PUD and the HOA are tightening security as well. We recently installed 30 new cameras around the property (for a total of 47), mostly at the four gates so our security staff can monitor vehicle activity and if need be, go back and review video tapes.

Meanwhile our CPC (Community Planning Committee) is actively looking into new joint security measures. They have been inspecting the security systems at other country clubs and will be reporting back soon with suggestions for new systems we could be implementing.

As an immediate step, the PUD/HOA has contracted with our guard service, Allied Universal, to double up on our roving security patrols during April during this busy spring break and Easter season.

In summary, security should be number one on our agendas now and we all need to do our parts. Do your part by becoming a hard target and be conscious of unusual activities in your immediate neighborhood. Report all suspicious activity to the guard gate at 760-772-7240 or immediately to the police by dialing 911.

Be safe out there and see you around the Ridge!

Doug Lindal PUD President





SHARE YOUR PHOTOS





Sunset on Grove 14

(compliments of Diane Monroe)

We are always in search of new items to add to the quarterly newsletter, especially when it displays the beauty of the Indian Ridge Community.

If you are out taking a morning walk, evening stroll, enjoying the amazing views on your patio or just driving through the property and come across a great photo opportunity that you would like to share with your neighbors, please send them to executiveassistant@irhoa.com.

We will publish your favorite photos in the next issue of the newsletter for everyone to enjoy.

HOA BOARD OF DIRECTORS

JOEL MARK, PRESIDENT DAN NEWELL, VP GEORGE BERS, CFO STEVE HEIFERMAN, SECRETARY JIM LOEB, DIRECTOR SHARON SEVERSON, DIRECTOR

THIS QUARTER'S HOA BOARD MEETINGS

APRIL 27TH AT 1:00PM MAY 25TH AT 1:00PM JUNE 29TH AT 1:00PM

PUD BOARD OF DIRECTORS

DOUG LINDAL, PRESIDENT MICHAEL SACKS, VP JACK KANE, CFO JAN MCDONALD, SECRETARY RON EICKELMAN, DIRECTOR CATHERINE KREUGER, DIRECTOR JIM STUBBS, DIRECTOR

THIS QUARTER'S PUD BOARD MEETINGS

APRIL 5TH AT 9:00AM MAY 3RD AT 9:00AM JUNE 7TH AT 9:00AM

*ALL MEETINGS ARE HELD VIA ZOOM



NEW HOMEOWNERS TO THE COMMUNITY

PUD

750 Dove Run Circle 716 Elk Clover Circle 710 Hawk Hill Trail 555 Indian Ridge Drive 936 Mesa Grande Drive 764 Mission Creek Drive 161 Tomahawk Drive

PUD

HOA

787 Box Canyon Trail 161 Desert Holly Drive 320 Desert Holly Drive 407 Desert Holly Drive 101 Rainbird Circle 469 White Horse Trail

HOA

June 20th AT 3:00 PM

COMMITTEE MEETING DATES

Architectural April 12th AT 2:30 PM April 19th AT 9:00 AM May 10th AT 2:30 PM May 17th AT 9:00 AM June 21st AT 2:30 PM June 21st AT 9:00 AM **Finance** April 21st AT 10:00 AM April 18th AT 3:00 PM May 16th AT 3:00 PM May 19th AT 10:00 AM June 16th AT 10:00 AM

JOINT COMMITTEES

EPC	Security and Safety
April 19 th AT 1:00 PM	April 7 th AT 2:00 PM
May 24 th AT 1:00 PM	May 5 th AT 2:00 PM
June 21st AT 1:00 PM	June 2 nd AT 2:00 PM

*Meeting dates are subject to change. If you are interested in joining a meeting, please contact the Indian Ridge administration office at 760-772-7234 x 227 to confirm dates and obtain the zoom log in information.

Just Ask Homie

If you have a question you would like to see in the newsletter, please submit to executiveassistant@irhoa.com for consideration



Dear Homie:

My precious poodle Poopsie and I are new to Indian Ridge. How can I make sure that Poopsie and I are able to live our best lives in our new community?

Sincerely, Dog Mama Martha

Dear Dog Mama Martha,

First, welcome to neighborhood! Indian Ridge is a pet friendly community and you and Poopsie will find many pet lovers and lovely pets here.

As a new resident who I am sure wants to make friends with your neighbors, I would suggest that you INGRATIATE YOURSELF BY HAVING POOPSIE DO HER BUSINESS ON YOUR OWN LAWN instead of on the lawn of your neighbors. This will be especially important if your neighbors have artificial turf, which is typically not irrigated. Unless artificial tuff is washed off regularly, doggie peepee deposited on it can heat up on a warm day creating quite a stench! Pee Eww! Even if your neighbors have real grass, it is still best to have Poopsie pee on your own lawn when you start a walk rather on theirs. Some doggie peepee can cause dead spots on the lawn and it's not fair to subject your neighbors to Poopsie's mysterious crop circles. As an alternative to peeing on your own lawn, feel free to take Poopsie to a common area grass patch to relieve herself. Such grassy areas are found street side of the community pools and along the perimeter walls. Despite the frustration of our landscape committees, the poor common area grass simply must take the hit for the good of all.

Speaking of poop, please, please, please ALWAYS SCOOP POOPSIE'S POOP AND DO NOT DEPOSIT HER PLUMP POOP BAGS IN THE GARBAGE CANS AT THE COMMUNITY POOLS. This is a big no no! Waste from these cans is only removed periodically and no one wants to sit in a lounge chair at a community pool watching their grandchildren swim while smelling hot poo wafting from a nearby garbage can. Instead, please either take Poopsie's poop bags home and put them in your own garbage can or deposit them in the garbage can outside the Rover's Ridge dog park or in the dog waste receptacle recently installed for you convenience along the perimeter wall near the Hovley Gate. While I appreciate that it is cathartic to write and send letters of complaint, please know that there is really nothing that the HOA and PUD Boards can do to help if you find dog poop on your lawn. Sadly, their budgets do not allow for the purchase of camera enabled drones to fly over the neighborhood looking for stealthy doggie depositors. Plus, if we did have drones, we might catch you in the act of skinny dipping in your new hot tub.

Speaking of hot tubs, OUR DEAR DOGGIE FRIENDS ARE NOT ALLOWED AT ANY TIME INSIDE THE GATES OF THE COMMUNITY POOLS. DOGS ARE ALSO NOT ALLOWED TO RUN OR PLAY ON THE GOLF COURSES (as understandably irresistible as that might be for a dog and for a non-golfing member of the community like myself). If your Poopsie needs off leash time I strongly suggest that you SIGN HER UP TO JOIN INDIAN RIDGE'S PRIVATE ROVER'S RIDGE DOG PARK. For a mere \$60 a year you can register her at the HOA office (pay, fill out a brief form and show proof of current rabies vaccination), and Poopsie can have the run of the place, literally and figuratively. For an additional \$20 a year you can also purchase a guest dog tag should Poopsie host a visitor at your home (it's guaranteed that everyone you know will want to visit the first two years

you live in Indian Ridge; surely a few will have dogs). Your Rover's Ridge guest dog tag is interchangeable between visiting dogs. For liability and insurance reasons, any resident or visiting dog who wants to access the dog park must not just wear their tag but must, must, MUST BE REGISTERED AT THE HOA OFFICE BEFORE THEY CAN ENTER ROVER'S RIDGE.

Rover's Ridge has a small dog park for pups under 30 pounds and a medium/large dog park for dogs 30 pounds and over. Although I believe that it is a common practice to fib about one's weight in Indian Ridge, PLEASE HELP POOPSIE BE A PUP OF INTEGRITY BY DIRECTING HER TO THE SIDE OF THE DOG PARK THAT MATCHES HER ACTUAL WEIGHT. Lately, we have had a problem with over-sized dogs being taken into the small dog park and small dogs being taken into the large dog park so their parents can visit with their human friends. This is not OK because large dogs can be a hazard to teeny weenie ones, even when just wanting to play. The humans of size challenged dogs who want to mingle with their human friends can always meet up at a Friday Night Social at the Club. At least the Club provides chicken wings. To date, and despite many repeated requests on my part, the Rover's Ridge Dog Park Committee has so far been unwilling to add chicken wings to its list of dog park amenities. So sad.

My final suggestion is that you "REGISTER" SWEET POOPSIE SO THE COMMUNITY CAN HELP HER GET HOME IN THE EVENT THAT SHE GETS LOST. You can register her by filling out the "Pets Information" section of your on-line Gate Access Profile (the HOA Office can help you set up a gate access account if you don't know how) and by submitting a Pet Profile Form to the Indian Ridge Emergency Preparedness Committee (EPC, email Kruegercath@gmail for the form). The gate access information will be used by Indian Ridge Security, if Poopsie slips out your sliding glass door and is found wandering the neighborhood. Unfortunately, when the owner of a lost pup can't be identified quickly, Security must contact animal control to pick it up and take it to a shelter. The Pet Profile Form will be used by the EPC to make sure that Poopsie is supported if a natural disaster occurs when you are not home.

I know this seems like a lot of rules, but they are in place so that we can all live together successfully with minimal strife. Have no fear, you and Poopsie will find your place in Indian Ridge and be living your best life very soon. My first friends in Indian Ridge were dog park people. Yours can be too.

Yours in Puppy Love, Homie





CRIME PREVENTION TIPS FROM THE INDIAN RIDGE SAFETY AND SECURITY COMMITTEE

Unfortunately, many of the communities in the Coachella Valley have recently experienced an uptick in property crime. This is not surprising considering that some in the area are suffering hard economic times. Indian Ridge has not been spared and truth is that crime can make its way to any neighborhood, no matter how "safe" it is. On the bright side, there are plenty of preventative measures that can be taken to protect homes and neighborhoods. Albert Management (the HOA management company) and the Indian Ridge security team are working with the HOA and PUD Boards, the Club, and local law enforcement to address crime concerns and make Indian Ridge as safe as possible. New state of the art camera systems have been installed at the gates and in certain locations in the community and around the Club. Security patrols are being conducted frequently.

There are several things that you, as a resident of Indian Ridge, can do to be part of the solution.

- LOCK UP: Lock your doors and windows when you leave home, even for a brief period. Lock and put a
 wooden rod in the track of your sliding doors to prevent thieves from forcing the door open and entering.
 Keep your garage doors shut when you are inside your home or away. It only takes a minute for someone
 to enter your home and access your valuables.
- <u>LEAVE LIGHTS ON</u>: Leave some lights on when you leave home for a night or for the season. A dark home can make your home a target for crime. Consider installing smart lights and other devices such as timers to create the impression you are home. If you do not want to use smart lights or timers, regular LED light bulbs cost pennies to operate and can stay on full time for months without burning out.
- <u>INSTALL A CAMERA DOORBELL</u>: Consider installing a "Ring" type doorbell with camera. When someone rings your doorbell, you will be notified and can talk to them through an intercom making the potential burglar think that you are home but can't come to the door when you are actually 3,000 miles away.
- <u>INSTALL MOTION-SENSOR LIGHTS</u>: Burglars don't like motion-sensor lights since they are bright and shine a spotlight on illicit activity. When activated they switch on quickly, motivating a would-be burglar to flee. If you want to install motion-sensor lights, be sure to contact the HOA office to make sure that the installation is CCR compliant.
- <u>INSTALL A SECURITY CAMERA</u>: The visible presence of a security camera outside one's home can be a deterrent to crime. If you want to install one be sure to contact the HOA office to make sure that the installation is CCR compliant and is only capturing activity on your own property.
- <u>SIGN UP WITH A SECURITY MONITORING COMPANY</u>: If you don't want to install and monitor your own security equipment, such as a ring doorbell, motion lights or security cameras, consider signing up with a security monitoring company. They can install the equipment and monitor it for you. You can turn on their alarm when gone for just a few minutes or for the season. Just having a security company sign at one's front and back door is often all it takes to get a would-be thief to move on down the street.

- LOCK YOUR CAR: If you park outside, always lock your car doors and do not leave your car keys or garage door opener in the car and visible. Take valuable items with you into your home.
- <u>DON'T LEAVE KEYS IN YOUR GOLF CART:</u> Do not leave your golf cart keys or your garage door opener visible in your golf cart when parked on the street or near the club. A thief might take your cart and use your opener to access your garage or home.
- <u>SECURE GOLF BAGS</u>: Do not leave your golf bags on your golf cart when parked on the street or near the club. It only takes a second for a thief to take your bag. If you insist on leaving your bag on your cart for convenience reasons, consider installing a security locking system which sets off an alarm to deter thieves from taking your bag and/or a security lock that traps the shafts of your clubs at the top of the bag under a sophisticated lock and key. Considering engraving your golf clubs with identification mark such as your initials. Once thieves notice that clubs are engraved, they will realize that reselling them may be an issue and will leave them alone.
- <u>INSTALL A POOL EQUIPMENT SECURITY CAGE</u>: With the supply chain problems of late, the theft of pool equipment has increased. To prevent theft and tampering, the pool pumps and heaters at the IR community pools are housed in metal security cages. Homeowners can have similar cages installed at their private pools if they want to insure the protection of their equipment.
- <u>COMMUNICATE WITH NEIGHBORS</u>: Let your neighbors know when you will be gone from your home for an extended period. Ask that if they see something, they say something.
- <u>HIRE A HOUSE CHECKER</u>: If you do not already have one, ask your IR friends for recommendations as to who to hire to be your house checker. Having someone enter and walk around your house weekly or biweekly while you are away provides great piece of mind. While a house checker may not be able to prevent all problems, at least you will know if a problem arises (such as a failed AC or pipe leak) in a timely manner so that you can address it before too much damage is done. House checkers can also coordinate repairs while you are away if necessary.
- <u>AVOID SOCIAL MEDIA</u>: Do not announce your vacation plans on social media. Criminals rely on public social media profiles like Facebook and Instagram to stalk and intrude homes.

You can also provide alternate addresses to the Administration Office for mail. Please contact Shannon Abner at officemanager@irhoa.com for details.





REMODELING OR UPDATING YOUR PROPERTY

If you are considering any exterior upgrades to your home, please consult with Doris Urbina, Architectural and Compliance Manager, for any projects that may require Architectural Committee approval (architectural@irhoa.com; (760) 772-7234 Ext. 229). Doris will answer your questions and guide you through the process. Please do not assume that your contractor has obtained approval for you. Per your CC&Rs, you, as the homeowner, are responsible for submitting the necessary paperwork and securing approval before starting any project. Doris must receive your application 10 days prior to the next scheduled Architectural meeting which are typically held on the second Tuesday of each month.

Just a few of the items that require prior approval from the Architectural Committee include:

- ❖ Yard and Courtyard Decorative Items or Art Objects
- Windows and Garage Doors
- Courtyard Gate Entry Doors Modified to Contain Pets
- Placement of Air Conditioning Units



IMPORTANT GATE ACCESS, PATROL AND SECURITY REMINDERS

Thank you for your vigilance in helping to keep our Indian Ridge Community safe. Remember to:

Always remember to keep your permanent guest and vendor list updated. This is important to help reduce traffic at the front gate. Purge vendors you no longer use immediately so they cannot access the property using your name and address. You can do this online at www.gateaccess.net or by calling the Main Gate at (760) 772-7240 or the Administration Office at (760) 772-7234 during business hours. Please advise your guests that motorhomes and trailers are not allowed to be parked overnight in the Indian Ridge Community.

Ensure that you designate vendors as *vendors* (people who do work at your home) and *not guests*. Otherwise, you will be responsible for the vendor that you have designated as a guest.

Keep your doors locked and/or set your alarms, even when you are home and *especially* while you are sleeping. Placing a security bar in your sliding door is always a good idea. Lock your vehicles and do not leave items in plain sight, especially anything valuable.

Please report any suspicious activity you see to the Main Gate at (760) 772-7240, such as someone tailgating through the gates, going through mailboxes, and anything else that seems out of place. It is always better to err on the side of caution.



ONLINE ACCESS TO INFORMATION

www.indianridge.com

Indian Ridge Homeowners may go to www.indianridgecc.com for one-stop access to all things Indian Ridge. Click on "HOA" at the top right side of the Indian Ridge Landing Page to gain access to the HOA and PUD calendar, important documents, and forms, to view your account activity and work order status, and to access important Emergency Preparedness information, among other things.

Two email addresses per household may be registered with the Administration office for distribution of important information about your Indian Ridge Community. Find the "Email Distribution Form" on our portal or email Shannon Abner at officemanager@irhoa.com for the form.



MESSAGE FROM THE EMERGENCY PREPAREDNESS COMMITTEE

Summer is fast approaching. During the warmer months most Indian Ridge residents reside or travel elsewhere. The good news is that there will be fewer people onsite to account for and care for in an emergency. The bad news is that there will be significantly fewer neighbors in your assigned Buddy Group available to account for you and fewer EPC volunteers on site to implement the Indian Ridge Emergency Response Plan during the summer.

If you are a summer resident, please consider doing the following:

- Reach out to your neighbors to Identify other fulltime residents in your Buddy Group who will be in Indian Ridge during the summer and let them know you will be on-site too. Contact Catherine Krueger, Kruegercath@gmail.com, if you need to know which homes are in your Buddy Group.
- If no, or few, people in your Buddy Group will be on-site during the summer, arrange with other friends in Indian Ridge to account for and care for each other if disaster strikes.
- Know the location of your nearest Emergency Communications Center (ECC) and the Emergency Operations Center in Indian Ridge. In an emergency, go to an ECC to report out and be accounted for. The ECCs are located at pools 5, 9, 13, 14, 17, 22, 25, 27, 29, 31, 33, 35, 38. The EOC is located on Club House Way between Indian Ridge Dr. and the Clubhouse.
- If no radio operator arrives at your ECC (possibly due to lack of available volunteers) in a reasonable period, go to another ECC or to the EOC to report out and seek help if necessary.
- Stockpile emergency food, water and important medications and acquire a shade tarp or canopy for use if you are unable to shelter in your home and need to get out of the sun. Without water air conditioning (if the power is out), or shade shelter you will not be able to survive for the long in the intense summer heat.
- In the event of an extended power outage at your home (caused by a disaster or an everyday problem with the power supply) you should know where local emergency cooling stations are located. In Palm Desert, emergency cooling stations are at the Joslyn Center (73-750 Catalina Way), the Palm Desert Community Center (43-900 San Pablo Ave.), and the Palm Desert Library (73-300 Fred Waring Drive). CLIP AND SAVE THESE LOCATIONS.



MARTHA'S VILLAGE & KITCHEN FOOD DRIVE





We had a great response to the Food Drive held on March 23, 2022.

We received donations from over seventy-five residents and filled six extra-large boxes with approximately 800 pounds of food donations! It was not all food that was collected, there was also over five hundred dollars in cash donations as well as small appliances and blankets.

It's because of your generosity that we were able to provide food and necessities to those in need and help families that are struggling.

Thank you for supporting Martha's Village & Kitchen at the recent Spring-Cleaning Food Drive!

Together, we can make a difference.





Who doesn't love food? If you're someone who loves to cook then surely you have been racking up some new, delicious recipes. Share a great one with your neighbors! If you have a favorite homemade dish or simple recipe you would like to submit, please email executiveassistant@irhoa.com to highlight your top choice in the upcoming newsletter. Here is a quick and easy meal!

EASY GARLIC CHICKEN



Sprinkle chicken breasts with garlic powder, onion powder and seasoning salt - then sauté and enjoy. Couldn't be easier! Great recipe for a quick and easy meal, even for the pickiest eater!

INGREDIENTS:

- 3 tablespoons butter
- 4 skinless, boneless chicken breast halves
- 2 teaspoons garlic powder
- 1 teaspoon seasoning salt
- 1 teaspoon onion powder

INSTRUCTIONS:

- 1. Melt butter in a large skillet over medium high heat.
- 2. Add chicken and sprinkle with garlic powder, seasoning salt, and onion powder.
- 3. Sauté about 10-15 minutes on each side, or until chicken is cooked through and juices run clear.
- 4. Serve with your favorite side dishes.



AC SERVICE REMINDER

Service Your Heating and Cooling Equipment Annually.

We get extremes of both hot and cooler weather here in the desert, which makes our heating and cooling equipment work very hard. To keep your heating and cooling equipment working in pristine condition, it is best to perform regular maintenance at the recommended time intervals.

Air conditioner tune-ups are only available when outside temperatures are at least 65 degrees. While your furnace and boiler maintenance can take place year-round. Many homeowners tend to have their heating equipment serviced in the fall or winter, and their cooling equipment serviced right before the summer begins.

It is easy to overlook your AC maintenance visit, but you may pay the price in the long run. It is best to schedule your air conditioning maintenance in the early spring before you turn on your unit for the first time before the warm weather days come. This gives you a chance to clean out your unit before you dive into the strain of seasonal operation. Give your AC professional a call so they can tune up your air conditioning unit to keep it running smoothly. *STAY COOL!*



POWER OUTAGE TIPS

Sometimes unexpected events can cause the power to go out. Other times, Southern California Edison may plan scheduled outages for routine maintenance or necessary repairs. Learning about outages can help you stay safe and be prepared when they happen. The SCE website has very useful information on tips and how to be prepared for outages.

For more information and safety tips on outages, please visit the SCE website at: www.sce.com/outage-center/preparing-for-outages.



If you have any suggestions or would like to see something featured in the quarterly newsletter, please send an email to executiveassistant@irhoa.com.

We would love to hear from you!



TIPS ON CLOSING YOUR HOME DOWN FOR THE SUMMER

- 1. Unplug the appliances, entertainment units, computers-everything.
- 2. Turn off the air conditioner or set the thermostat if you'll be leaving the A/C on. Some people turn off the A/C totally. Some leave it on but at a high temperature, like 90 or 95. Your decision here has to do with the items being left in the house. Is there artwork that you don't want to dry out in the heat? Does your security system only work at a particular temperature? Do you leave your wine collection in the house?
- 3. If you have natural gas, turn off the gas at the main valve.
- 4. Flush all toilets and run all faucets.
- 5. Turn off the water to the house at the main valve. Drain any remaining water from the faucets, long shower heads extensions and such.
- 6. Turn off ceiling fans, indoor and out. Sometimes we forget to look up before we leave the house!
- 7. Leave all the interior doors open so the air can circulate inside the house.
- 8. Close all the blinds and drapes to keep as much heat out of the house as possible.
- 9. Have candles? Store them in the refrigerator (if you are leaving it on) or put them in the coolest, darkest part of the house.
- 10. Open the doors to the washer and dryer, the dishwasher, and any other appliance that typically seals up. Put a few spoonsful of vegetable oil in the dishwasher and in the garbage disposal so the seals don't disintegrate in the heat.
- 11. Unplug the garage door opener.
- 12. Turn the water heater off.
- 13. We recommend hiring someone-either a trusted neighbor or professional company to stop at the house periodically to check for leaks inside and out and walk the house. They can also remove any fliers, packages, phone books or other items that may be left in your driveway or by the front door.
- 14. Remove chairs, furniture and décor from patio or yard. Anything that's cloth, plastic or wood will be damaged by the summer heat if you leave it outside.
- 15. Replace back-up batteries in fire alarms, automatic watering systems, thermostats, and security systems.
- 16. Seal up non-refrigerated products like cereals, grains, boxed foods, baking products and pet foods in plastic bags or containers with tightly sealed lids to keep bugs and moisture out.
- 17. If you will be turning the refrigerator off while you are gone, empty it. Leave the doors open while you are gone for circulation.
- 18. If you'll be leaving the refrigerator on while you are gone, toss any foods that will spoil. You can keep items like condiments and water in the refrigerator. A working refrigerator that is nearly empty uses more energy, so add bottles of water. Empty the ice tray and turn off the automatic ice maker.
- 19. If you have a soft water system or reverse osmosis water system, determine if any action is necessary on your part before leaving.
- 20. If you are leaving a car in the garage, disconnect the battery. You might even want to cover the vehicle(s) to protect it from dust.
- 21. If you have a golf cart, put water in the battery.
- 22. Remove propane tanks and combustible/flammable chemicals from the garage.
- 23. Got houseplants? If you don't have anyone on a regular house watch, they probably won't be alive when you return, so either lend them to a neighbor or take them with you!
- 24. Do not drain your hot tub. The heat will damage it. Turn off the heating system for the water but leave the filtering system on.
- 25. Remove any standing water (kiddie pools, buckets, bird baths, etc.) from the yard. If you have a fountain, either empty it and turn it off or leave the water circulating to avoid mosquito problems.



COMMUNITY DIRECTORY

MAIN GATE

Gate, Access, Security and After Hours Issues (760)-772-7240 irsecgate.@gmail.com

**Dial 911 for Emergencies

MANAGEMENT COMPANY

Albert Management, Inc. 41-865 Boardwalk Ave. Ste. 101 Palm Desert, CA 92211 (760) 346-9000 www.albertmgmt.com

Payment Address:

Indian Ridge (HOA) (PUD) C/O Albert Management P.O. Box 98175 Phoenix, AZ 85038-0175

HOA AND PUD ADMINISTRATION OFFICE

173 Rainbird Circle Palm Desert, CA 92211

HOURS OF OPERATION

Monday- Friday 8:30 a.m. – 4:30 p.m. (CLOSED FOR LUNCH) 12:00 p.m. – 1:00 p.m.

Main (760) 772-7234 Fax (760) 772-7239

ASSOCIATION STAFF

Jeri Mupo General Manager gm@irhoa.com (760) 772-7234 Ext. 225 or Dial 6

Joe Rice

Director of Facilities Management Manager joe@irhoa.com (760) 772-7234 Ext. 31 or Dial 5

Doris Urbina Architectural & Compliance Manager architectural@irhoa.com (760) 772-7234 Ext. 229 or Dial 3

Shannon Abner officemanager@irhoa.com
(760) 772-7234 Ext. 228 or Dial 2

Executive Assistant
executiveassistant@irhoa.com
(760) 722-7234 Ext. 227 or Dial 7

Melissa Porras Community Services & Facilities Assistant melissa@irhoa.com (760) 772-7234 Ext. 224 or Dial 2

Esperanza Pompa <u>customerservice@irhoa.com</u> (760) 772-7234 Ext. 223 or Dial 0

MAINT./JANITORIAL STAFF Leo Escatel/Maria Quintero-HOA Jose Aceves/Abigail Urias - PUD



INDIAN RIDGE COUNTRY CLUB

Main Club Number (760) 772-7272

Member Billing/ Accounting (760) 834-6302

Membership (760) 772-7281

On Site Sales (760) 772-7274

Golf Pro Shop (760) 772 - 7222

Golf Course Maintenance (760) 772-7212

Tennis, Health & Fitness (760) 772-7212

Spa (760) 772-7277

Arroyo Grille (760) 772-7272 Ext. 2137

JK's Café Take-Out (760) 772-7273

Ridge Room (760) 772-7272 Ext. 2167

Special Events & Catering (760) 834-6318

UTILITIES

Frontier Communications (844) 660-0648 Monday – Friday, 5 a.m. to 6 p.m. PST Saturday 5 a.m. – 5 p.m. PST (no Sunday hours)

Burrtec Waste (760) 340-2113 Trash pick-up: Monday

Coachella Valley Water District (760) 398-2651

So Cal Edison (800) 611-1911

So Cal Gas (800) 427-2200