INDIAN RIDGE COMMUNITY QUARTERLY

The official newsletter of the Indian Ridge Homeowners Associations



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Message from the General Manager

By Jeri Mupo, General Manager

The Indian Ridge on-site staff continually looks for new services for increased customer satisfaction, maintaining and upgrading the community amenities, and improvement of the overall lifestyle for our homeowners.

In the past year we have focused on providing options for purchasing the gate access Sirit tags and reducing the traffic at the front gate. The HOA and PUD associations purchased the "Square" system so that homeowners and vendors may use their credit and debit cards to purchase the tags rather than write a check or money order. This option was a little slow to catch on, but in 2021 we have sold over 360 Sirit tags totaling \$8,625.00 using this system.

Thank you to those homeowners that have supported this payment option.

MESSAGE FROM THE HOA BOARD PRESIDENT Joel Mark

Traditionally, this edition of the President's Message is devoted to welcoming all HOA our members to the beginning of a new Season at Indian Ridge, which I do strongly and confidently. It also is a time to reflect on the current health of the HOA as we look forward to the future.

Upon moving permanently to Indian Ridge just over five years ago, we first were struck by the fact that it seemed that the normal natural events – the turning of leaves in the Fall or the first blossoms of Spring – that mark the coming and goings of the seasons in other parts of the World did not exist here in the Desert. But it soon became apparent that the changing of the seasons here was as much marked by the comings and goings of the vehicle transport carriers that bring and take away the desert cars of our seasonal neighbors were as reliable an indicator of seasonal change as any.

And so it is again this year, as we now begin to see once again the familiar signs of the return of the "snowbird" population that completes us each year, and I am pleased to report, from the perspective of the entire Indian Ridge HOA Board, this new season is again one of great optimism and good cheer.

As we have heard it is with the Club, we can report that the HOA's financial position is strong. We are in the process of approving our 2021-2022 budget and expect that the usual modest annual dues increase will be less than the cost of living increases we are experiencing generally. Begun a few years before the recent lessons of other HOAs, such as in Florida, our ongoing program of increasing our reserves within advisable financial levels continues. We also expect to renew our management contract with Albert Management, reflecting the outstanding job they have done in managing and advising the HOA over the past several years, including welcoming our new Executive Assistant, Francisca Lopez, to complement the expertise and enthusiasm of our General Manager, Jeri Mupo.

When I first ran for the HOA Board almost four years ago, the primary goal of my "platform" (if it could be called that) was to make building a sense of neighborhood our top priority. Now, as president, I am happy to report that I have found that priority has been shared by the entire Board, with each and every member bringing their many individual talents to our overall effort to promote and sustain that feeling throughout our community of residents.

There are issues that still need to be addressed, of course. These include the perennial issue of traffic safety (occasional speeding and sometimes sporadic observance of stop signs, etc.), ongoing efforts to ensure our staff and vendors are always focused upon the needs of the individual homeowners, and this year a continued vigilance regarding our overall health and safety as a community. Again, we are looking to all our members to join us in doing what each can do to address each of these important issues. We also have several open committee positions, as well as one open Board seat to fill after November. We hope each of you will consider adding your talents to our team by contacting Jeri to volunteer to serve as you can. On balance, however, these "problems" are minimal compared to our many successes in building a stronger and more cohesive neighborhood.

So, once again, welcome to the beginning of our new Season and to another year of health, happiness and success for all who call our Indian Ridge HOA home.

Joel Mark HOA President

MESSAGE FROM THE PUD BOARD PRESIDENT Doug Lindal

Fall is in the air as I write this letter from our summer home in Seattle. Fall is the traditional time for all us 'snowbirds' to start packing for our annual trip to the desert where we will be joining the increasing number of Indian Ridge homeowners who are 'living the life' year round. Your PUD Board of Directors extends a warm welcome to all our seasonal and permanent residents and looks forward to another productive year ahead.

On that note, I am pleased to report that fiscally, your association is very sound with a remarkable 80% Reserve Funding level and a well- run annual budget, operating with a modest surplus. Kudos to our hard-working homeowners office staff for their efforts in making this happen.

Our big community project, the Repair, Replace and Rejuvenate (R, R & R) of all our common landscaping is nearing completion with the focus now on renewing our pool areas. This will be a four-year process with the first four community pools completed this year and the rest by 2024. Meanwhile we are kicking off a program to totally upgrade our security systems with 35 new video cameras blanketing our four entry gates.

Do you know that the PUD Board meetings are open to all of our homeowners? The next scheduled monthly meeting is November 2nd at 9:00 a.m. electronically via Zoom. A reminder and details on how to connect will be sent out by the end of October. Please consider running for a Board of Directors seat in 2022 or volunteer for the Landscape, Architectural, Security & Safety, Emergency Preparedness, Community Planning or Finance committees. Indian Ridge needs new volunteers each year to keep our community vibrant.

I look forward to seeing everyone 'Around the Ridge' in the coming weeks and months.

Doug Lindal PUD President





NEW INDIAN RIDGE COMMUNITY TEAM MEMBERS



Welcome to Francisca Lopez the new Executive Assistant in the Administration Office. A native of the Coachella Valley, Francisca was born and raised in Palm Springs. She currently lives in Palm Desert. She is a single mother of four and enjoys traveling and spending time with her children and grandchildren.

Francisca has previously worked at private communities such as Bighorn, The Residence Club at PGA West, and Porcupine Creek. Due to the pandemic, she was unemployed for almost 2 years and is happy to be back in the workforce. Francisca has over 20 years of experience in the administrative industry. Indian Ridge is a premier private country club and she looks forward to meeting all of the owners personally, so she can assist by providing quality service.

Welcome to Dierdre Johnson, Allied Universal's new Patrol Commander! Diedre is originally from Los Angeles but currently lives in Palm Desert. She is single with no children and enjoys attending spin classes. Diedre also loves bowling, going to the beach and has ran the LA & Long Beach Marathons. She regularly attends concerts and loves the outdoors.

Dierdre previously worked for the Institute of Applied Analysis as the staff accountant and is here to make positive changes to security at Indian Ridge. The changes may take some time, but she is working hard to make Indian Ridge a safer place and asks the residents to be patient while some positive changes are made. She loves the beauty of Indian Ridge and will do her best to make changes that will not negatively impact the owners. Let's make the Indian Ridge experience even better!





The HOA would like to welcome Jim Loeb back on the Board. He will be fulfilling the remainder of the term until March 2023 that was created by the resignation of Dianne Knapp.

Share Your Photos



We are always in search of new items to add to the quarterly newsletter, especially when it displays the beauty of the Indian Ridge Community.

If you are out taking a morning walk, evening stroll or just driving through the property and come across a great photo opportunity that you would like to share with your neighbors, please send them to executiveassistant@iohoa.com.

We will choose several photos and publish them in the next issue of the newsletter for everyone to enjoy!

HOA BOARD OF DIRECTORS

JOEL MARK, PRESIDENT
JOHN NILON, VP
GEORGE BERS, CFO
STEVE HEIFERMAN, SECRETARY
JIM LOEB, DIRECTOR
DAN NEWELL, DIRECTOR
SHARON SEVERSON, DIRECTOR

THIS QUARTER'S HOA BOARD MEETINGS

OCTOBER 27TH AT 1:00PM
NOVEMBER/DECEMBER MEETINGS
COMBINED DUE TO HOLIDAYS
DECEMBER 8TH AT 1:00PM

PUD BOARD OF DIRECTORS

DOUG LINDAL, PRESIDENT
MICHEAL SACKS, VP
JACK KANE, CFO
JAN MCDONALD, SECRETARY
CATHERINE KREUGER, DIRECTOR
DAVID MCFARLANE, DIRECTOR
JIM STUBBS, DIRECTOR

THIS QUARTER'S PUD BOARD MEETINGS

OCTOBER 5TH AT 9:00AM NOVEMBER 2ND AT 9:00AM DECEMBER 7TH AT 9:00AM

*ALL MEETINGS ARE HELD VIA ZOOM



NEW HOMEOWNERS TO THE COMMUNITY

PUD

280 Golden Canyon Drive 660 Hawk Hill Trail 880 Hawk Hill Trail 641 Indian Ridge Drive 661 Indian Ridge Drive 695 Mesa Grande Drive 752 Mesa Grande Drive 948 Mesa Grande Drive 860 Mission Creek Drive 925 Mission Creek Drive 630 Snow Creek Canyon 780 Snow Creek Canyon 870 Snow Creek Canyon 351 Tomahawk Drive 356 Tomahawk Drive 420 Tomahawk Drive

HOA

745 Box Canyon Trail 817 Box Canyon Trail 889 Box Canyon Trail 791 Deer Haven Circle 181 Desert Holly Drive 220 Desert Holly Drive 368 Desert Holly Drive 386 Desert Holly Drive 401 Desert Holly Drive 443 Desert Holly Drive 460 Desert Holly Drive 562 Desert Holly Drive 186 Eagle Dance Circle 363 Indian Ridge Drive 500 Red Arrow Trail 518 Red Arrow Trail 500 Red Arrow Trail 702 Red Arrow Trail 871 Red Arrow Trail 822 Red Arrow Trail 871 Red Arrow Trail 124 White Horse Trail 189 White Horse Trail 197 White Horse Trail 228 White Horse Trail 236 White Horse Trail 301 White Horse Trail



Just Ask Homie

If you have a question you would like to see in the newsletter, please submit to executiveassistant@irhoa.com for consideration



Dear Homie:

I have a passel of precocious grandkids who are the light of my life. I am so grateful that they love spending time with me here in Indian Ridge. What kinds of activities would you recommend we do when they are in town? Are there any activities that I should steer the little rascals away from?

Sincerely, Grannie Gimmie

Dear Grannie Gimmie,

First let me say that I love your name! With a name like Gimmie I suspect that you spoil your grandkids rotten, as is your prerogative.

Lucky for all concerned, Indian Ridge offers many fun and engaging activities for the young and young at heart. If you are a Club member, bring the grandkidos to the Club! There they can wade in a kiddy pool, splash in an Olympic sized pool, play outdoor games on the pool deck, roll a bocce ball, and knock one over the net at a tennis or pickleball court. Older kids can golf with you if you are a golf member (guest fee will apply) or be your caddie free of charge! If your grandkids want to use the fitness center that's OK too (just check in with the Concierge's Desk first to arrange for a guest pass). Of course, and most popular, don't forget to follow up all grandkid activities with a burger and ice cream at JKs! Indian Ridge is also a great place to take family walks and ride bicycles. Kids are also welcome to pat a pooch and play fetch with a resident pup at Rover's Ridge provided they are at least 5 years old and, if under 16, accompanied by an adult.

You asked if there are any activities to steer the grandkids away from. I hate to be a total fun sucker but there are a couple that come to mind. Although wildly popular, and speaking of steering, children are not allowed to drive golf carts. Golf carts are designated a motor vehicle by the state and drivers must be in possession of an active, official (not made by Grandma) driver's license to drive one. Plus, truth be told, it is dangerous to have young ones with limited experience and immature reflexes driving on roads that are shared with joggers, cyclists, and dog walkers. Kids found driving golf carts will be escorted home by security. Teens with licenses can drive golf carts but should be instructed to follow speed restrictions, stop fully at stop signs and only have as many passengers as the cart is designed to accommodate safely (no standing on the back ledge holding onto the roof). You should also discourage the kiddos from playing on the golf course (no one wants a ball to the head) or engaging in sporty pastimes on the roads (no temporary hockey nets blocking traffic please) While these restrictions are no fun, sometimes we need to follow the rules for the safety of all.

Enjoy your time with your grandbabies Gimmie! They will grow up so fast. Before you know it, you will be trading stroller strolls for blow up mattresses and a house full of college aged Coachella goers. Lucky for you, Indian Ridge will always be an attractive place to visit, no matter how old our grandkids get, and you will always be the most popular Grandma.

Sincerely, Homie



Annual registration for Rover's Ridge begins November 1st...

Another Season of fun for our Pups and Pals will begin in November. 2022 Dog Tags will go on sale on November 1st at the Indian Ridge HOA/PUD Office. Please purchase your tag by Jan 1st, 2022. Proof of current rabies vaccine as well as a \$60 membership fee are required. Our membership fee has been increased due to a new property rental lease which is being negotiated with Coachella Valley Water District who owns the property on which Rover's Ridge sits. We are also implementing a guest policy for the dogs of friends and family who are visiting at Indian Ridge and wish to use the park. Proof of rabies as well as a nominal guest fee will be required. Rover's Ridge provides our community with a wonderful opportunity to make friends and give our pups room to roam. Please continue to be respectful of our neighbors regarding excessive barking. Keep the park clean and safe. Looking forward to another year!

Completed applications can be mailed or dropped off in the drop box in front of the Management Office at: 173 Rainbird Circle, Palm Desert, CA 92211. Please remember that Rover's Ridge Dog Park may only be used by dogs that are registered with the Indian Ridge Administration Office and sport an official Rover's Ridge dog tag. A hard copy of the application can be picked up in front of the Management office on the bulletin board. You may also contact the Front Desk at (760) 772-7234 Ext. 223 or customerService@irhoa.com to request an application or for more information.



Please Pick Up After Your Pet

We have received numerous reports from homeowners regarding the clean- up & disposal of pet waste on the Hovley gate grass area. This issue has caused concern and has prompted the consideration of adding cameras to the problem area. Besides being unsightly and smelly, animal waste can be hazardous to the health of our children who play in the community and other pets. One of the most common forms of disease transmission between dogs is through fecal matter. It is important to remember to immediately clean up after your pet. Take along a "doggy bag" with you to pick up waste with and then dispose of it properly. By taking a few simple steps to clean up after your pet, you can contribute not only to the beautification of our community, but also towards the elimination of one of the most irritating nuisances in our community.

Remember that dogs are not allowed in the pool areas, nor are "doggy bags". Please use a "doggy bag" to clean up after your pet and throw the bag into your own trash receptacle. Most of our residents are responsible pet owners – every pet owner should be. Included in this is keeping your dog controlled on a leash in the common area and being respectful of your neighbor's green grass.

Thank you for your cooperation.



Recently there have been some questions regarding the Vendor Policy. I have highlighted the Vendor entry section from the Indian Ridge Association's Rules and Regulations Handbook for your review.

If you have any further questions regarding the general rules, you may contact the Indian Ridge HOA and PUD Administration Office at (760) 772-7234.

All contractors, vendors, service providers and their employees are required to comply with the following rules and regulations: All vendors who are on site more than three (3) times per month ("regular vendors") will be required to: register their vehicle; purchase a gate access device and pay a yearly renewal fee; and affix an Association-issued identifying decal to the vehicle's rear left (driver's side) window. The decal will be issued to the vendor at no additional cost.

These contractors, vendors and service providers are also required to complete, sign and comply with the INDIAN RIDGE Vendor Application and Rules & Regulations before access to INDIAN RIDGE will be granted. Failure to comply with these Rules and Regulations may result in a fine and/or the interruption or termination of your access to this property.

Vehicles speeding and/or not obeying traffic signs within the community will have their gate access devices deactivated until contact can be made and will receive a verbal warning. Upon a second offense, the gate access device will be deactivated, and a \$100 fee will be levied and must be paid in order to reactivate the device. Any additional violations may result in further fines and/or a temporary suspension from access to this property.

Vendors, upon obtaining access to the property, shall only go to the residence(s) that they are scheduled to go to that day and shall not attempt to go to other unscheduled residences.

Vendors shall not commence work that requires Association approval until approval has been given. It is incumbent upon each vendor to confirm Association approval via the owner of the Lot.

Vendors shall not market or solicit work from residents that are not current customers unless the resident first approaches the vendor.

The Association may remove a vendor's gate access device and/or deny access to the property as a result of the vendor violating these Rules or any of the other Governing Documents. The Board, in its sole discretion, will determine how long the vendor will be denied access to the property







PUD

There has been quite a lot of activity this summer making improvements to the landscaping and pool areas. During 2021 Pool Areas 23, 26, and 31 received a complete renovation including the landscaping, pool and spa plaster replacement, and deck retexturing. The remaining fourteen pool areas will be completed within the next several years. In addition to the renovations the list of other projects include:

- Removal of unsightly vegetation
- ➤ Addition of new desert friendly plants & trees
- New hardscaping
- Conversion of sprinklers to drip irrigation (where appropriate)
- ➤ New LED lighting for landscape areas and restrooms
- Surrounding walls and restrooms were repainted
- > Pool surfaces were refurbished where required
- All interior walls along the perimeter were repainted, requiring vegetation to be removed from surfaces
- Affixing trailing shrubs back to walls should be completed very soon

HOA

The HOA continues to evaluate the necessary repairs and replacements in accordance with the reserve study and needs of the community. The following projects were completed to date:

- Replacement of the pool and/or spa plaster for Pool Areas #1, 4, 6, and 13
- Retexturing or color coating pool decks #1, 4, and 8
- > Phase 3 painting of the homes
- ➤ Landscape renovation of Country Club west side

UPCOMING PROJECTS FOR 2021

- ➤ Camera system upgrades for all gates
- ➤ Roof maintenance (HOA)
- Perimeter wall painting (HOA)



UPDATE: In the previous newsletter we informed you there was an issue with improper use of the Maintenance Yard dumpster. We are happy to announce that this area has greatly improved and looks so much better!

We would like to thank all of the Homeowners and Vendors for their efforts on keeping this area clean and safe.



SIRIT TAG PROTOCOL



Do you have a new car? Need a new Sirit Tag? Pick up an application at the HOA office and return in person, by U.S Postal mail or simply place in the drop box with a copy of your registration, proof of insurance, a check/money order for \$20 made out to Indian Ridge Homeowners Associations or you may use the added payment option of a credit or debit card.

This only applies to homeowners that need a brand new Sirit Tag due to a new vehicle or a damaged/lost existing tag. If your existing tag expired, you do not need to fill out a new application. Simply provide us with a copy of your current insurance and registration via e-mail, fax, U.S Postal mail or in the drop box and we will renew your tag for another 3 years.

Indian Ridge HOA and PUD Administration Office 173 Rain Bird Circle Palm Desert, CA 92211

E-mail: <u>customerService@irhoa.com</u>

Fax: (760) 772-7239



Who doesn't love food? If you're someone who loves to cook then surely you have been racking up some new, delicious recipes. Share a great one with your neighbors! If you have a favorite homemade dish or simple recipe you would like to submit, please email executiveassistant@irhoa.com to highlight your top choice in the upcoming newsletter. Here is one of my favorites! Bon Appetit!

GRILLED VEGETABLE KABOBS



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Vegetables: The choice of vegetables is completely up to you. I recommend zucchini, yellow squash, onions, peppers, mushrooms, and cherry tomatoes as they grill up in the same amount of time and the variety of colors look stunning when threaded the kabobs.

Marinade: To bring out the incredible flavor in the vegetables, a simple marinade really helps. Use olive oil, red wine vinegar, garlic, and homemade dried onion soup mix. If you don't have onion soup mix on hand or the ingredients to prepare the mix, simply use salt, pepper, and onion powder. Refrigerate for 1 hour.

Skewers: To easily grill the vegetables and not worry about them falling through the grates of the grill, using wooden or metal skewers to thread the vegetables onto makes grilling vegetables super easy--not to mention it makes a beautiful presentation. If using wooden skewers, just be sure to soak in water for at least 1 hour to prevent them from catching fire on the grill.

Grill: Preheat the grill or grill pan to medium heat.

Once heated, place the prepared skewers onto the grill and cook for 5 minutes. Rotate the skewers and grill for another 4-6 minutes, or until the vegetables are tender.



MESSAGE FROM THE EMERGENCY PREPAREDNESS COMMITTEE

<u>Volunteers Needed for EPC Support Teams:</u> The Indian Ridge Emergency Preparedness Committee (EPC) will only be able to oversee emergency response efforts in a disaster if it has adequate support from resident volunteers. The EPC can always use more volunteers during the season, but during the summer, when the majority of Indian Ridge residents are elsewhere, the lack of resident volunteers is particularly dire.

The EPC is seeking volunteers willing to operate radios (at the Emergency Operations Center and Emergency Communication Centers), to provide logistics support (i.e., move equipment, set up shade material and lights at the medical center, set up generators), and to serve on the emergency medical team (looking for current or former doctors, nurses, paramedics, EMTs, ski patrollers, etc., and folks with basic first aid training). You will only need to serve if disaster actually strikes so your time commitment on a day-to-day basis will be minimal. Training will be provided.

Please volunteer now so that we can get you in the queue for training this season. We need seasonal and fulltime volunteers. If you are a full time resident or are here at least here part of the summer, PLEASE, PLEASE STEP UP. To ask questions or to volunteer contact Catherine Krueger (<u>Kruegercath@gmail.com</u>). You do not need to submit an application to the HOA office to volunteer for an EPC support team.

<u>Indian Ridge Emergency Preparedness and Response Manual</u>: If you do not already have a copy of this manual, please pick one up at the HOA office front desk or contact Catherine Krueger (<u>Kruegercath@gmail.com</u>) to deliver one to your front door (you must be in town). Unfortunately, the manual is too large to mail. The manual contains a wealth of information about disaster preparedness and provides specific information about the Indian Ridge Emergency Plan, including what your responsibilities are as a member of your assigned Indian Ridge Buddy Group.

<u>Save Your Home and the Community by Installing an Automatic Gas Shutoff Valve</u>: You have a large investment in your Indian Ridge home. Your investment and the homes of your neighbors can go up in smoke very quickly if an earthquake causes your gas line to break and a fire to start and spread. The more residents in Indian Ridge who install automatic gas shutoff valves the safer we all will be. Contact Catherine Krueger (<u>Kruegercath@gmail.com</u>) for the name of a local vendor who offers a discounted rate for the installation of shut off valves in Indian Ridge.

<u>Ditch the Bottles and Order a 55 Gallon Emergency Water Storage Barrel:</u> Water is the most important emergency supply that you will need to survive following a disaster. It is no fun to purchase, store and replace numerous, cumbersome palates of water bottles each year. Please consider ordering a 55-gallon water storage barrel for your home. Place it in your side yard (where it is not visible from the road or golf course), add a small packet of preservative, fill your barrel once every five years, and forget it. Google "55-gallon water storage barrel" for a list of suppliers. Don't forget to order the pump and preservative.

Safety and Security Committee - Updates and Reminders

<u>New Safety Surveillance System Coming Soon:</u> The HOA and PUD Boards have approved funds to purchase and install new digital security cameras in 2022 at all Indian Ridge Gates. The new system will provide greatly enhanced security for the community.

<u>Shorter Lines at Entry Gates:</u> Vendors who service clients in Indian Ridge more than three days a month are supposed to pay for a Sirit tag. Having a Sirit tag makes it possible for vendors to enter the community quickly, without causing serious traffic backups and entry delays for residents at the main gate during peak entry times. During September and October, IRCC security staff worked hard to ensure that all vendor who meet the criteria applied for and received a tag. Hundreds of tags were issued and traffic flow during peak times has much improved.

<u>Disposal of Waste in HOA Dumpster</u>: Disposal of paint and other household hazardous waste and construction debris by homeowners or vendors in or near the dumpster at the HOA Office is prohibited. Fortunately, compliance seems to have Improved recently with the placement of a large sign by the dumpster highlighting acceptable disposal practices. It is the homeowner's responsibility to ensure that any vendor they hire to perform paint or construction activities are aware of the disposal restrictions. Homeowners will be held responsible for illegal disposal by their vendors/contractors and vendors/contractors who are identified disposing of prohibited materials may be banned from future work in Indian Ridge. The HOA Office dumpster is under video surveillance and homeowners caught disposing of prohibited materials will be called to a hearing with the HOA or PUD Board and will be subject to a significant monetary fine. Burrtec, the disposal company that services Indian Ridge, offers free at home pickup of household hazardous waste (including paint, pesticides, etc.), electronic waste, and bulky items that otherwise do not fit in a garbage can, up to four times per year. To schedule a pickup simply contact Burrtec at (760) 340-2113, 48 hours before your regularly scheduled garbage pickup.

Golf Cart Registration/Operation: For safety and security reasons, persons operating golf carts within the gates of Indian Ridge must have a current driver's license and must register their golf cart at the HOA Office. As part of the registration process, office staff will attach a unique identifying number to your cart. Golf carts are to be operated consistent with the rules of the road as they apply to other motor vehicles. This means that drivers should adhere to the 20mph speed limit on Indian Ridge streets and must come to a complete stop at stop signs. Minors without a driver's license are not allowed to drive a golf cart in Indian Ridge. Some areas of the community are monitored by video surveillance. Those caught speeding or blowing through stop signs will be subject to disciplinary action by the HOA or PUD Boards. Minors observed driving a golf cart will be escorted home by security personnel.





COMMUNITY DIRECTORY

MAIN GATE

Gate, Access, Security and After Hours Issues (760)-772-7240 irsecgate.@gmail.com

**Dial 911 for Emergencies

MANAGEMENT COMPANY

Albert Management, Inc. 41-865 Boardwalk Ave. Ste. 101 Palm Desert, CA 92211 (760) 346-9000 www.albertmgmt.com

Payment Address:

Indian Ridge (HOA) (PUD) C/O Albert Management P.O. Box 98175 Phoenix, AZ 85038-0175

HOA AND PUD ADMINISTRATION OFFICE

173 Rainbird Circle Palm Desert, CA 92211

HOURS OF OPERATION

Monday- Friday 8:30 a.m. – 4:30 p.m. (CLOSED FOR LUNCH) 12:00 p.m. – 1:00 p.m.

Main (760) 772-7234 Fax (760) 772-7239

ASSOCIATION STAFF

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Joe Rice

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Receptionist customerservice@irhoa.com

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MAINT./JANITORIAL STAFF
Leo Escatel/Maria Quintero-HOA
Jose Aceves/Abigail Urias - PUD



INDIAN RIDGE COUNTRY CLUB

Main Club Number (760) 772-7272

Member Billing/ Accounting (760) 834-6302

Membership (760) 772-7281

On Site Sales (760) 772-7274

Golf Pro Shop (760) 772 - 7222

Golf Course Maintenance (760) 772-7212

Tennis, Health & Fitness (760) 772-7212

Spa (760) 772-7277

Arroyo Grille (760) 772-7272 Ext. 2137

JK's Café Take-Out (760) 772-7273

Ridge Room (760) 772-7272 Ext. 2167

Special Events & Catering (760) 834-6318

UTILITIES

Frontier Communications (844) 600-0648 Monday – Friday, 5 a.m. to 6 p.m. PST Saturday 5 a.m. – 5 p.m. PST (no Sunday hours)

Burrtec Waste (760) 340-2113 Trash pick-up: Monday

Coachella Valley Water District (760) 398-2651

So Cal Edison (800) 611-1911

So Cal Gas (800) 427-2200